



HOMEOWNERSHIP DIVISION

November 15, 2018 **Notice: Lender Online New Login Process**

In response to recent security updates, New Hampshire Housing Finance Authority has revised the user login process to Lender Online. Please be assured the functionality and look of Lender Online has not changed; only the login process will change.

Attached are the new login instructions which includes a link to the new URL for Lender Online. Please do not use existing bookmarked pages to Lender Online; the new URL must be used in order for these security enhancements to be effective. We have had several partners reach out due to not being able to access Lender Online and, after providing the new instructions, they were able to access the system.

Please make sure all users of Lender Online are provided this updated information. If you or your staff have any questions, please contact:

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or

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Thank you.

About New Hampshire Housing As a self-supporting public benefit corporation, New Hampshire Housing Finance Authority promotes, finances and supports affordable housing. The Authority operates a number of rental and homeownership programs designed to assist low- and moderate-income persons with obtaining affordable housing. Since its inception, New Hampshire Housing has helped more than 50,000 families purchase their own homes and has been instrumental in financing the creation of more than 14,500 multi-family housing units.
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