



## HOMEOWNERSHIP DIVISION

**February 11, 2019**

### **Lender Online Reservation System**

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New Hampshire Housing is excited to announce an upgrade to our Lender Online reservation system to be launched soon. The new system will provide more functionality for our partners and for internal staff to help streamline our procedures and provide better service.

More details to be announced regarding the go-live date and trainings.

As part of the update, each Lender Online admin will receive a report of active users for your organization. We are sending this report in advance to provide you the most current list to aid you in setting up users for the new system at the appropriate time. Please note this list covers the Lender Online reservation portal, not the document delivery portal.

Please don't hesitate to contact Mike Chadbourne at (603) 310-9247 or email [mchadbourne@nhhfa.org](mailto:mchadbourne@nhhfa.org) or Ionut Sava (John) at (603) 310-9248 or email [isava@nhhfa.org](mailto:isava@nhhfa.org) with any questions or concerns.

Thank you,

New Hampshire Housing Homeownership Team