

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

For New Hampshire's Community Development Block Grant Program, achieving strategic and action plan goals is largely dependent upon awardees successfully carrying out eligible activities. These eligible activities are identified by activity codes that will not always fit neatly into a broad list of proposed outcomes and indicators. CDFA reports outcomes based on grantee activity accomplishments in the year they are reported to CDFA and allocates the outcomes to the accomplishment that best fits the activity. In 2018, CDFA shifted how it distributed CDBG funds. CDFA did not hold its' first funding round in January, as had been done in past years. Instead, the 2018 money was split between rounds held in July 2018 and January 2019. This funding shift was to ensure that CDFA was more in line with HUD for availability of funds as CDFA has not received its' allocation until October for the past few years. This shift has left CDFA unable to report on the same level as past years, but after this year our outcome reporting and the CAPER will align. In 2018, the CDBG program rehabbed or preserved 170 housing units, created or retained 60 jobs, provided TA to 262 micro businesses, and assisted 248 persons under public facility infrastructure.

During 2018 HOME funds contributed to the construction of 134 units of affordable housing including 31 age restricted (elderly) and 86 units of family housing. 45 of those units were rehabilitated while 89 of the units are new construction.

Commitments for Housing Trust Fund have almost completed 18 units of supportive housing for homeless persons in Lebanon, NH.

Of the 191 PRA 811 units to be filled by September 2021, 89 units have entered into a rental assistance contract and of those 89, 34 are now occupied.

ESG Rapid Re-Housing and Prevention programs are currently available in all 10 counties across NH. During 2018 there were 475 persons served

by RRH and PREV programs. This represents households served across NH. NH provided targeted training to ESG recipients by providing

statewide provider meetings where topics such as implementation, service delivery and best practices were discussed. All ESG recipients

received an in-person site visit from NH ESG Administrative staff in 2018 where files were reviewed and any infractions were resolved

with prompt action or an action plan to resolve the issue.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	985	2313	234.82%	100	248	248.00%
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	1365	348	25.49%	273	0	0.00%
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2935	39	1.33%	587	0	0.00%
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Rental units constructed	Household Housing Unit		77				

Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Rental units rehabilitated	Household Housing Unit	0	536				
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Homeowner Housing Added	Household Housing Unit	810	0	0.00%			
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	1265	0	0.00%			
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	36				
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0				
Economic Development Grants	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	39				

Economic Development Grants	Non-Housing Community Development	CDBG: \$	Facade treatment/business building rehabilitation	Business	0	0				
Economic Development Grants	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	375	160	42.67%	100	60	60.00%
Economic Development Grants	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	0	342		267	262	98.13%
Emergency Grants	Affordable Housing Homeless Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	3000	18	0.60%	200	0	0.00%
Emergency Grants	Affordable Housing Homeless Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	710	0	0.00%	142	0	0.00%

Emergency Shelter	Homeless	General Fund: \$	Homeless Person Overnight Shelter	Persons Assisted	21500	12710	59.12%	4300	4114	95.67%
Microenterprise Development Assistance	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	0	342		267	262	98.13%
Microenterprise Development Assistance	Non-Housing Community Development	CDBG: \$	Other	Other	0	0				
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / LIHTC: \$	Rental units constructed	Household Housing Unit	750	815	108.67%	215	173	80.47%
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / LIHTC: \$	Rental units rehabilitated	Household Housing Unit	750	782	104.27%	351	758	215.95%
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / LIHTC: \$	Homeowner Housing Added	Household Housing Unit	0	0		0	0	
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / LIHTC: \$	Homeowner Housing Rehabilitated	Household Housing Unit	0	0		0	0	
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / LIHTC: \$	Housing for Homeless added	Household Housing Unit	0	0		0	0	

Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / LIHTC: \$	Housing for People with HIV/AIDS added	Household Housing Unit	0	0		0	0	
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / LIHTC: \$	Buildings Demolished	Buildings	0	0		0	0	
Planning Grants	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	8	16	200.00%			
Planning Grants	Non-Housing Community Development	CDBG: \$	Other	Other	0	0		8	3	37.50%
Preservation of Affordable Rental Properties	Affordable Housing	CDBG: \$ / HOME: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	0	2313		0	0	
Preservation of Affordable Rental Properties	Affordable Housing	CDBG: \$ / HOME: \$	Rental units rehabilitated	Household Housing Unit	750	536	71.47%	25	50	200.00%

Preservation of Affordable Rental Properties	Affordable Housing	CDBG: \$ / HOME: \$	Homeowner Housing Rehabilitated	Household Housing Unit	0	24		0	24	
Preservation of Affordable Rental Properties	Affordable Housing	CDBG: \$ / HOME: \$	Housing for Homeless added	Household Housing Unit	0	0		0	0	
Preservation of Affordable Rental Properties	Affordable Housing	CDBG: \$ / HOME: \$	Housing for People with HIV/AIDS added	Household Housing Unit	0	0		0	0	
Project Based Rental Assistance for Disabled	Affordable Housing	Section 811: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	191	34	17.80%	20	34	170.00%
Project Based Rental Assistance for Disabled	Affordable Housing	Section 811: \$	Other	Other						
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	600		0	600	

Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	273	63	23.08%	0	15	
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Rental units rehabilitated	Household Housing Unit	253	169	66.80%			
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Homeowner Housing Rehabilitated	Household Housing Unit	0	22				
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	2500	1113	44.52%	600	296	49.33%
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Homelessness Prevention	Persons Assisted	2500	542	21.68%	516	179	34.69%

Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Housing for Homeless added	Household Housing Unit	0	0				
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Housing for People with HIV/AIDS added	Household Housing Unit	0	0				
Rental Housing Affordable to Extremely Low Income	Affordable Housing Homeless	Housing Trust Fund: \$	Rental units constructed	Household Housing Unit	100	0	0.00%	20	0	0.00%
Rental Housing Affordable to Extremely Low Income	Affordable Housing Homeless	Housing Trust Fund: \$	Rental units rehabilitated	Household Housing Unit	25	0	0.00%	5	0	0.00%
TBRA for Homeless Veterans	Affordable Housing	HUD-VASH: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	143	125	87.41%	142	125	88.03%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan,

giving special attention to the highest priority activities identified.

HOME/LIHTC: Through New Hampshire Housing's LIHTC Qualified Allocation Plan competitive scoring allows for diverse projects of the best quality and the most efficient use of resources that are spread throughout the state. Other primary priorities drive the project selection including the addition of new units to the affordable housing inventory, income targeting, service enrichment, project readiness to proceed, none-profit sponsored housing and energy efficiency.

Please note, that Rental Housing Affordable to Extremely Low Income financed with HUD Housing Trust Fund is in the pipeline with project commitments but no completions yet.

CDBG: CDFA distributes CDBG funds in accordance with the State of New Hampshire Code of Administrative Rules, Chapter Cdfa 300 Community Development Block Grant Rules which serves as a method of distribution. CDFA's primary priorities for funding are to provide jobs, train small business people and potential small business people, rehab multifamily and single family housing, repair and replace public and private infrastructure, rehab community facilities, provide plans for potential implementation projects and provide funds to address emergencies within the last 18 months. These priorities are highlighted through the projects were awarded during the 2018 program year.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG	HOME	ESG	HTF
White	1,246	21	0	0
Black or African American	16	0	0	0
Asian	9	0	0	0
American Indian or American Native	1	1	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0
Total	1,272	22	0	0
Hispanic	12	2	0	0
Not Hispanic	1,260	20	0	0

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

CDBG: Grantee reporting indicates that the CDBG program served a population with a race/ethnicity make-up that is consistent with that of the non-entitlement communities that the program serves.

HOME: According to New Hampshire Housing's 2015 Analysis of impediments to Fair Housing Choice the majority of the state's residents are non-latino Whites. Non-White groups in the state account for a very small percentage of the population, with a greater presence in the entitlement cities of Manchester and Nashua than elsewhere.

The Housing Trust Fund projects are currently underway and are not completed, thus no beneficiary data yet.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	CDBG	10,810,433	8,222,409
HOME	HOME	3,879,488	497,054
HOPWA	HOPWA	0	0
ESG	ESG	870,215	316,760
HTF	HTF	3,000,000	2,565,000
Continuum of Care	Continuum of Care	4,067,295	3,163,266
General Fund	General Fund	4,000,000	3,234,928
HUD-VASH	HUD-VASH	926,991	926,991
LIHTC	LIHTC	3,625,547	3,629,404
Section 811	Section 811	3,024,000	277,887
Other	Other	71,210,000	35,946,859

Table 3 - Resources Made Available

Narrative

5 million dollars in State Community Development Tax Credits are made available annually.

HOME Investment Partnerships Program, Low Income Housing Tax Credits, Housing Trust Fund and state Affordable Housing Funds as well as some TCAP funds and owners equity are the funds made available to projects during 2018. HUD VASH funding has been increased to support 122 units of Tenant Based Rental Assistance and 21 units of Project-Based Rental Assistance. New Hampshire Housing has committed funds to multiple Housing Trust Fund projects in both 2017 and 2018 but the projects have not been completed.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
New Hampshire	100	100	

Table 4 – Identify the geographic distribution and location of investments

Narrative

CDBG does not target particular geographic areas for funding. In 2018, municipalities receiving funds included Grafton County, Laconia, Lebanon, Boscawen, and several others across the state.

HOME: Franklin Mill, 45 units of family housing with 7 HOME units located at 100 Memorial St. Franklin NH, 03235; Meadows at Grapevine Run, 24 units of age restricted housing with 3 HOME units located at 30 Brown Rd. Hampton Fall NH, 03844; Kensington Lane, 41 units of family housing with 3 HOME units located at 196 Meetinghouse Rd. Bedford NH, 03110; Gilford Village Knolls, 24 units of family housing with 7 HOME units located at 43 Potter Hill Rd. Gilford NH, 03249.

HTF: The following project will be closed this year: Parkhurst Supportive Housing

OTHER: Whiterock Senior Housing, FFB; Residences at River Mill, FFB; Wallace Farm Phase I, FFB; Westgate, FFB; Sanborn Crossing, TE Bonds; Boulder Point, TE Bonds; Meadows Phase II, Construction Loan (CL); Apple Ridge, CL; Goddard Block, CL; Sanborn Crossing, Bridge Loan; Boulder Point, Bridge Loan; Goddard Block, Perm Loan.

ESG is available in all 10 Counties and supports 8 contracted agencies that supply both RRH and Prevention services. ESG funds will be expended through 2019 as allowable. COC funds support 2 RRH projects as this funding is prioritized for PSH Projects.

Although ESG funds do not support Emergency shelters, State funds provide funding for 21 Emergency Shelters across the State.

st Supportive Housing, 18 units of supportive housing located at 10 Parkhurst St. Lebanon NH, 03766.

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Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

HOME: HOME funds are invested in new projects as development subsidy to "buy" deeper income targeting, leverage private resources with Low Income Housing Tax Credit along with additional subsidy raised through a variety of sources including the Federal Home Loan Bank of Boston, private donations and State and local CDBG. National Housing Trust Fund (HTF) has no match requirements, nonetheless resources will be available for us in Low Income Housing Tax Credit projects which plan units affordable to extremely low income households. Scoring incentives will favor further restriction of those units to serve particular populations. HTF units developed without Low Income Housing Tax Credits may leverage HOME or non-federal funds, and scoring incentives will be available proportional to the leveraging of other funds.

CDBG requires match in both Economic Development and certain Public Facility projects. Most CDBG projects boast some level of leverage, even if minimal. In 2018, newly funded projects had numerous sources of leverage including the municipality, subrecipient equity banks, Regional Development Corporations, Low Income Housing Tax Credits, Federal Home Loan Bank, and USDA funds.

ESG funds are matched with 75% state funds and 25% local funds that subrecipients are responsible for. ESG funds are leveraged to support RRH and Prevention services while State General funds support Emergency Shelters across the state.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	8,459,373
2. Match contributed during current Federal fiscal year	1,375
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	8,460,748
4. Match liability for current Federal fiscal year	550,015
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	7,910,733

Table 5 – Fiscal Year Summary - HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at begin-ning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
1,654,549	1,118,747	607,500	0	2,165,796

Table 7 – Program Income

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Dollar Amount	0	0	0			
Number	0	0	0			
Sub-Contracts						
Number	0	0	0			
Dollar Amount	0	0	0			

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	696	421
Number of Non-Homeless households to be provided affordable housing units	430	931
Number of Special-Needs households to be provided affordable housing units	55	34
Total	1,181	1,386

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	741	634
Number of households supported through The Production of New Units	100	173
Number of households supported through Rehab of Existing Units	25	758
Number of households supported through Acquisition of Existing Units	0	0
Total	866	1,565

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

HOME: Due to the fairly unpredictable project completion timing, the numbers for end of the year beneficiary counts are uncertain when calculating a goal. The numeric goals are an educated guess, and are not always the best representation of what is able to be completed throughout the year. Grants are awarded on a competitive basis and it is difficult to know all of the projects that will be funded in a given year, what projects will be completed and how many individuals and/or families will benefit from

these projects. The actual numbers represent the outcomes and completion of projects in the year 2018. We had a particularly good year with rehabilitation of affordable housing for preservation.

811: It has taken longer than expected to build up HUD 811 activity, but it is on it's way to providing affordable units for special needs households with 34 units occupied.

Housing Trust Fund resources were committed to projects that were under way but not completed by the end of 2018.

Discuss how these outcomes will impact future annual action plans.

HOME: The goal number fluctuates year to year as do the outcomes, given the flow of applications and the nature of the development pipeline. Future annual action goals will continue to demonstrate this.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual	HTF Actual
Extremely Low-income	62	7	0
Low-income	72	9	
Moderate-income	71	5	
Total	205	21	

Table 13 – Number of Households Served

Narrative Information

HOME: The majority of persons served with HOME are in the Low Income range as reported in the HOME beneficiary characteristics report of each project.

CDBG: The vast majority of persons served with CDBG funds are under 60% or 30% of the Area Median Income.

HTF funds were committed to projects this year but beneficiary data is no quantified until completion.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The BoSCoC HUD funded Coordinated Entry (CE) program and PATH Outreach, in collaboration with the statewide NH 211 information and referral program, work to identify unsheltered homeless and at risk persons. Their work includes field outreach to identify unsheltered homeless persons and developing a rapport to engage these individuals and families. CE and PATH outreach workers assess homeless individuals and families for both immediate basic needs such as food and shelter, as well as additional needs such as healthcare, treatment, housing, income, etc. and provide assistance in accessing these services. NH has also implemented a statewide Coordinated Entry Process which utilizes a standardized assessment tool and HMIS , as well as current infrastructure such as NH 211, to assess individual needs of persons seeking assistance.

Addressing the emergency shelter and transitional housing needs of homeless persons

The BoSCoC HUD funded Coordinated Entry (CE) program and PATH Outreach, in collaboration with the statewide NH 211 information and referral program, work to identify unsheltered homeless and at risk persons. Their work includes field outreach to identify unsheltered homeless persons and developing a rapport to engage these individuals and families. CE and PATH outreach workers assess homeless individuals and families for both immediate basic needs such as food and shelter, as well as additional needs such as healthcare, treatment, housing (permanent or transitional), income, etc. and provide assistance in accessing these services. NH has also implemented a statewide Coordinated Entry Process, which utilizes a standardized assessment tool and HMIS , as well as current infrastructure such

as NH 211, to assess individual needs of persons seeking assistance.

NH has a broad array of services available to meet the needs of people experiencing homelessness. NH 211 operates a hotline offering homeless information, referrals, and if needed, transportation to shelter 24 hours a day. The continuum of services includes: homeless outreach; coordinated entry; emergency shelter; transitional housing for individuals, families, veterans and youth; and Permanent Supportive Housing (prioritizing chronically homeless and families). In addition to these services, NH has 3 Support Services to Veteran's Families Programs (SSVF), VA funded Transitional housing for veterans and their families, and Runaway and Homeless Youth (RHY) Act and CoC funded housing.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The Bureau of Housing Supports has worked on discharge planning with the CoC's and state facilities including NH State MH Hospital, Department of Children Youth and Families, and the Department of Corrections to develop plans to minimize discharges to homelessness to the greatest extent possible. Within the BoSCoC are Local Service Delivery Areas (LSDAs) which consist of service agencies and stakeholders in a specific geographic area within the state. LSDA's are comprised of both homeless service organizations and mainstream organizations including municipal welfare, food pantries, community action agencies, veteran service organizations, community mental health centers, hospitals, health clinics, law enforcement, housing providers and others. These organizations work together with discharge planners to identify all available resources to prevent homeless discharges. LSDAs provide local grassroots homelessness planning and programming within a geographic region that usually covers one county. This makes up a seamless delivery system that provides a comprehensive array of housing and supportive services that assist the homeless. NH BHS has also engaged with Integrated Delivery Networks or IDN's to intergrate housing into the services necessary for individuals to gain health and economic independence. NH has a broad array of services available to meet the needs of people experiencing homelessness. NH 211 operates a hotline offering homeless information, referrals, and if needed, transportation to shelter

24 hours a day. The continuum of services includes: homeless outreach; coordinated entry; emergency shelter; transitional housing for individuals, families, veterans and youth; and Permanent Supportive Housing (prioritizing chronically homeless and families). In addition to these services, NH has 3 Support Services to Veteran's Families Programs (SSVF), VA funded Transitional housing for veterans and their families, and Runaway and Homeless Youth (RHY) Act and CoC funded transitional housing programs for unaccompanied youth.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The BoS CoC has a Coordinated Entry committee and is working on a number of strategies to address chronic homelessness. Strategies include: encouraging the prioritization of beds/units for CH in CoC funded supportive housing by tying prioritization of beds to a point structure used to rank projects for renewal; a referral system coordinated by BHS linking available units prioritized for CH to service providers working with CH; and through promotion of housing first strategies at various stakeholder and community meetings. CoC and ESG funding have allowed NH to create new Rapid Re-Housing programs to assist homeless individuals and families (including veterans and youth) move quickly out of homelessness into housing stability. The key to housing stability will be the household's ability to maintain the housing once the financial assistance ends. NH's ESG and BoS CoC funded RRH programs include a housing stability case management component which is available during the time financial assistance is provided, and for six months following the end of financial assistance. COC and ESG funded RRH and ESG funded Homeless prevention Programs have service plans individualized to the Households needs. This includes ensuring the housing is affordable to the family after the assistance is over, budgeting skills, increasing household income through employment or job training and mainstream benefits, and an overall self-sufficiency plan to exit the program. As the household stabilizes, the case management services typically lessen in intensity. At a minimum, at any stage the household must meet with the case manager at least monthly. Other state and local case management funds are then leveraged to follow up with the family after 12 months to ensure they do not fall back into homelessness. The additional leveraged case management funds are not only used to track previously served clients, but also to help connect or link to additional resources if the family is becoming unstable in their housing.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

Some of New Hampshire's Public housing Authorities have been active as developers of additional affordable housing utilizing HOME, CDBG, LIHTC and other affordable housing resources. For several reasons including their non-profit status and well-established management capacity, they compete favorably for resources and are welcome applicants. Their expertise and experience in operating affordable housing for low income households helps them compete favorably for affordable housing financing.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

New Hampshire Housing markets all Consolidated Plan public participation opportunities to the residents of each of New Hampshire's Public Housing Authorities. Additionally, other targeted low income groups are invited to participate in public meetings in order to obtain comments about the beneficiary targeting and distribution of HUD CPD funds. A few different types of homeownership assistance are available for and marketed to public housing and housing choice voucher households.

Households with Housing Choice Vouchers or other tenant-based rental assistance are able to use that assistance to make mortgage payments. As of the end of 2018 there were 154 households participating in New Hampshire Housing's Homeownership Assistance Program. Financial literacy, first time homebuyer education, down payment assistance, and Individual Development Accounts with donated match are either administered by partners, and supported by or provided directly by New Hampshire Housing.

Actions taken to provide assistance to troubled PHAs

None of New Hampshire's PHAs are designated by HUD as troubled.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

See attached.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

Underserved needs are generally due to meager resources proportional to need. We go to great lengths to be good stewards of public dollars and address as many needs as effectively as we can, and openly solicit input from partners, constituents, interested parties, and others on how to do this most effectively.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

New Hampshire Housing's design and construction standards require all rehab projects to mitigate all lead based paint hazards. In addition, New Hampshire Housing and the city of Nashua received another \$2,500,000 each for the continued abatement of lead based paint hazards throughout the state. Over this past year NHHFA has overseen lead hazard control within development projects in our portfolio as well as other privately owned multifamily and single family housing, clearing 31 units during 2018. In addition, NHHFA's asset management team inspects units annually and requires mitigation of any suspected lead based paint hazards.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

Job creation and retention are goals of CDBG. New Hampshire's CDBG program created or retained 60 jobs during 2018. Additionally, 262 individuals benefited from the development or improvement of entrepreneurial skills via the microenterprise set-aside of CDBG funds. New Hampshire Housing's Family Self-Sufficiency program includes access to partially subsidized Individual Development Accounts that can help households save for education to improve earnings or to accumulate a down payment for a home purchase or down payment of a reliable automobile to access education, work, and greater housing choice. CDFA also awards community development tax credits to the New Hampshire Community Loan Fund, the administrator of the IDA program. Financial literacy skills are also taught through online classes.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

Efforts are constantly made to improve the technical skills of the non-profit sector. CDFA provides operational support to the non-profit housing community through allocation of state tax credits. NHHFA has recently changed its Emerging Opportunities Grant Program to focus on the creation of stronger partnerships between the service provider and affordable housing communities. Trainings and mini-conferences meant to build the capacity of the affordable housing community, with special emphasis on fair housing and healthy housing, are provided annually.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The Housing and Community Development Planning Council, which provides consultation to New Hampshire's Consolidated Planning process, includes public and private housing representatives as well as government and private nonprofit social service agencies. New Hampshire Housing is represented on New Hampshire's Mental Health Planning and Advisory Council, the Governor's Interagency Council to End Homelessness, the Balance of State Continuum of Care, and the Community Development Block Grant Program Advisory Council. Representatives of CDFA and the Bureau of Homeless and Housing Services actively participate in New Hampshire's Workforce Housing Council.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

pending

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Public comments on all Consolidated Plans and Performance reports (CAPER) are welcomed and received at all times. There is a formal 15 day public comment period for the CAPER announced via e-mail to partners, constituents, and known interested parties as well as NHHFA and CDFA website notices and paper posting. Notices are run in New Hampshire's only state-wide run newspaper for three consecutive days in advance of the beginning of the public comment period and at least ten days prior to the public hearing.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

In 2018, there were no substantive changes in program objectives to the New Hampshire CDBG program. For the last five years, CDFA has reported that it was in the midst of a strategic planning process for the CDBG program that includes input from internal and external stakeholders. This year CDFA has undertaken a complete reworking of their implementation guide, which will go live for January 2020 CDBG round. This new guide will ensure that CDFA can maintain appropriate levels of compliance with federal and state rules and regulations, as well as provide our partners thorough guidance on how to utilize the CDBG program. The New Hampshire CDBG program's state administrative rules are still in the process of being modified in order to have a more robust method of distribution process that is based on the representative data of each community and reflects any changes to the federal CDBG program. It is CDFA's hope that the required legislation to modify its state administrative rules will pass in June 2019.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

All properties that should have been inspected in 2018 were inspected. A summary of general issues that are typically detected during an inspection are issues with the tenant files such as; forms not having signatures; missing forms and/or addendums to the lease; miscalculation of tenant income or assets, however, this usually does not result in a tenant being found to be ineligible to occupy an assisted unit; and failure to fully complete all information in the tenant income certification form. As for defects, generally found in the physical structure of the property during and inspection, these typically are minor issues such as: an exit sign needing a bulb replacement, a stopper missing in a sink, a small crack in a walkway or parking lot that could become a trip hazard if left unattended, small rips or holes in carpeting or small holes in the siding to the building. If a defect is an emergency, it is corrected within 24 hours of discovery; all other defects are corrected within 30 days of discovery. Here is the list of properties that were inspected; Harriman Hill Apartments Phase 2, St. Regis House, Dover Housing Program, Friedman Court, Highland House, White Birch, Wamesit Place, Wingate Apartments, Mallard Place, Family Mill, Summer Street House, Mennino Place, Upper Valley Supportive Housing, Mill Knoll, Evergreen Knoll, Railroad Square Senior Housing, Ferry Street, Quail Ridge Senior Living, South End 2000, Piscataquog River Apartments, Cornerstone, Millyard Families II, McAuley Commons, 18 Union Street, Bradley Commons, Franklin Light and Power Mill, Woodsedge at Rosewood Farms, Woodsedge at Rosewood Farm II&III, Lake Village Apartments, Hampshire House, Bow Highlands Phase II, Spencer Square, Transitional Living (Child and Family Services).

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)

The authority implemented a set of actions to meet this requirement for HOME Investment in rental housing. Requirements include approval of a project specific Affirmative Fair Housing Market Plan (AFHMP), the provision of information to tenants and application review for compliance with applicable federal site and neighborhood standards. In addition, the Authority sponsors the Granite State Managers Association to hold annual Fair Housing Trainings to members and affiliates of developers and managers of affordable housing. Authority Asset Management staff attends annual trainings.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

Program Income was used to fund Boulder Point Veteran's Housing with \$675,000.00 in HOME. There were no draws on the Program Income in 2018.

Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)

New Hampshire Housing will continue to support local and regional workforce housing efforts to help municipalities eliminates barriers to affordable housing development, and will continue to track expiring use and try to refinance properties that could be at risk of being lost as affordable housing inventory. The method of distribution for Low Income Housing Tax Credits and HOME resources and reexamined and tweaked annually with considerable input from the affordable housing community so that the most compelling needs are adressed and emerging issues are adapted to.

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CR-56 - HTF 91.520(h)

Describe the extent to which the grantee complied with its approved HTF allocation plan and the requirements of 24 CFR part 93.

New Hampshire Housing has followed its approved HTF allocation plan. At this point four projects have been funded. The first project of 18 units of housing for chronically homeless individuals has been completed and will be closed out and reported in 2019. HTF funds for 2016 and 2017 will contribute to the development of 112 units of affordable housing.

Tenure Type	0 – 30% AMI	0% of 30+ to poverty line (when poverty line is higher than 30% AMI)	% of the higher of 30+ AMI or poverty line to 50% AMI	Total Occupied Units	Units Completed, Not Occupied	Total Completed Units
Rental	0	0	0	0	0	0
Homebuyer	0	0	0	0	0	0

Table 15 - CR-56 HTF Units in HTF activities completed during the period

CR-60 - ESG 91.520(g) (ESG Recipients only)

ESG Supplement to the CAPER in *e-snaps*

For Paperwork Reduction Act

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name	NEW HAMPSHIRE
Organizational DUNS Number	011040545
EIN/TIN Number	026000618
Identify the Field Office	BOSTON
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance	

ESG Contact Name

Prefix	Mrs
First Name	Melissa
Middle Name	0

CAPER

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Last Name	Hatfield
Suffix	0
Title	Bureau Administrator

ESG Contact Address

Street Address 1	129 Pleasant St
Street Address 2	0
City	Concord
State	NH
ZIP Code	-
Phone Number	6032719197
Extension	0
Fax Number	0
Email Address	Melissa.Hatfield@dhhs.nh.gov

ESG Secondary Contact

Prefix	Ms
First Name	Heidi
Last Name	Petzold
Suffix	0
Title	Program Planning & Review Specialist
Phone Number	6032719192
Extension	0
Email Address	heidi.petzold@dhhs.nh.gov

2. Reporting Period—All Recipients Complete

Program Year Start Date	01/01/2018
Program Year End Date	12/31/2018

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name
City
State
Zip Code
DUNS Number
Is subrecipient a victim services provider
Subrecipient Organization Type
ESG Subgrant or Contract Award Amount

CR-65 - Persons Assisted

4. Persons Served

4a. Complete for Homelessness Prevention Activities

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 16 – Household Information for Homeless Prevention Activities

4b. Complete for Rapid Re-Housing Activities

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 17 – Household Information for Rapid Re-Housing Activities

4c. Complete for Shelter

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 18 – Shelter Information

4d. Street Outreach

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 19 – Household Information for Street Outreach

4e. Totals for all Persons Served with ESG

Number of Persons in Households	Total
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 20 – Household Information for Persons Served with ESG

5. Gender—Complete for All Activities

	Total
Male	0
Female	0
Transgender	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 21 – Gender Information

6. Age—Complete for All Activities

	Total
Under 18	0
18-24	0
25 and over	0
Don't Know/Refused/Other	0
Missing Information	0
Total	0

Table 22 – Age Information

7. Special Populations Served—Complete for All Activities

Number of Persons in Households				
Subpopulation	Total	Total Persons Served – Prevention	Total Persons Served – RRH	Total Persons Served in Emergency Shelters
Veterans	0	0	0	0
Victims of Domestic Violence	0	0	0	0
Elderly	0	0	0	0
HIV/AIDS	0	0	0	0
Chronically Homeless	0	0	0	0
Persons with Disabilities:				
Severely Mentally Ill	0	0	0	0
Chronic Substance Abuse	0	0	0	0
Other Disability	0	0	0	0
Total (Unduplicated if possible)	0	0	0	0

Table 23 – Special Population Served

CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed-nights available	0
Total Number of bed-nights provided	0
Capacity Utilization	0.00%

Table 24 – Shelter Capacity

11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

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CR-75 – Expenditures

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2016	2017	2018
Expenditures for Rental Assistance	134,486	141,173	51,980
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	51,550	50,662	17,383
Expenditures for Housing Relocation & Stabilization Services - Services	27,758	21,711	7,449
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0	0
Subtotal Homelessness Prevention	213,794	213,546	76,812

Table 25 – ESG Expenditures for Homelessness Prevention

11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2016	2017	2018
Expenditures for Rental Assistance	293,336	294,216	144,393
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	119,326	124,717	44,252
Expenditures for Housing Relocation & Stabilization Services - Services	64,252	53,451	18,965
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
Subtotal Rapid Re-Housing	476,914	472,384	207,610

Table 26 – ESG Expenditures for Rapid Re-Housing

11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2016	2017	2018
Essential Services	0	0	0
Operations	0	0	0
Renovation	0	0	0

Major Rehab	0	0	0
Conversion	0	0	0
Subtotal	0	0	0

Table 27 – ESG Expenditures for Emergency Shelter

11d. Other Grant Expenditures

	Dollar Amount of Expenditures in Program Year		
	2016	2017	2018
Street Outreach	0	0	0
HMIS	21,000	21,000	32,338
Administration	57,644	12,715	0

Table 28 - Other Grant Expenditures

11e. Total ESG Grant Funds

Total ESG Funds Expended	2016	2017	2018
	769,352	719,645	316,760

Table 29 - Total ESG Funds Expended

11f. Match Source

	2016	2017	2018
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	577,014	539,734	237,570
Local Government	0	0	0

Private Funds	180,539	188,725	61,341
Other	0	0	0
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	757,553	728,459	298,911

Table 30 - Other Funds Expended on Eligible ESG Activities

11g. Total

Total Amount of Funds Expended on ESG Activities	2016	2017	2018
	1,526,905	1,448,104	615,671

Table 31 - Total Amount of Funds Expended on ESG Activities