



## LENDER NOTICE

### November 15, 2019 – Loan Servicing Update: Post-Closing Adjustments

Please forward any customer adjustments or correction checks (e.g., *principal curtailment* or *escrow adjustment*) to the following:

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Via US Mail:

New Hampshire Housing Finance Authority  
 Attn: Loan Servicing  
 PO Box 5087  
 Manchester, NH 03108

Via Overnight Service:

New Hampshire Housing Finance Authority  
 Attn: Loan Servicing  
 32 Constitution Drive  
 Bedford, NH 03110

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Dovenmuehle Mortgage, Inc. (DMI) cannot identify which account to apply the credit to nor can they identify how to apply it. Having this process flow through our Servicing Team will ensure the funds get credited quickly and accurately to the customer's account.

Additionally, *please direct any issues with DMI to our Servicing Team* verses reaching out to DMI directly. Our Servicing Team is prepared to address customer service issues and have the tools in place to respond quickly in the event an issue may arise. Please contact Craig Hawkins directly with any questions, concerns or issues:

Craig Hawkins  
 Loan Servicing Manager  
 chawkins@nhhfa.org  
 603-310-9303 direct

The entire Servicing Team looks forward to working with each of you to ensure our customers receive a smooth transition from you to us and each customer starts off with a positive experience!

Thank you.

#### NEW HAMPSHIRE HOUSING FINANCE AUTHORITY

32 Constitution Drive, Bedford, NH 03110  
 Mail: PO Box 5087, Manchester, NH 03108

603.472.8623  
 NHHFA.org

