WHO WE ARE:
Established by statute in 1981, New Hampshire Housing Finance Authority (NHHFA) is a self-supporting public corporation that promotes, finances and supports affordable housing. Since our inception, NHHFA has helped more than 45,000 families purchase their own home, has supported the creation of over 15,000 multi-family housing units, and contributes hundreds of millions per year to the state’s economy.

OUR MISSION:
New Hampshire Housing’s mission is to promote, finance and support affordable housing and related services for the people of New Hampshire.

OUR VISION:
A New Hampshire with decent, affordable housing for all.

OUR VALUES:
Commitment and Leadership:
Achieve excellence by working together to proactively and effectively demonstrate leadership.

Responsiveness and Collaboration:
Work with and be responsive to each other and our business partners in the pursuit of opportunities to achieve our goals.

Stewardship and Integrity:
Exhibit prudent, ethical and transparent administration of limited public resources and be accountable and reliable in all matters.

Respect and Honesty:
Treat everyone we encounter with dignity and mutual respect and be inclusive, candid and open in our communications and behavior.

Creativity and Innovation:
Think objectively and listen with open minds, raise questions, challenge assumptions and promote an atmosphere that elicits creativity and innovation.

Alertness and Agility:
Be vigilant and prepared to adapt to changing conditions, opportunities, and challenges.

Trust and Teamwork:
Establish, grow, extend, and embrace trust as an essential component of effective working relationships. Embrace teamwork as essential to achieving overall success.
**OUR PROGRAMMATIC AREAS:**

**Rental Assistance and Housing Services:**
Our rental assistance group administers the federal Housing Choice Voucher Program, which provides extremely low-income persons with rent or mortgage payment assistance in all areas of the state. Our voucher program administration activities consistently rate extremely high in all HUD audits and certifications.

The housing services group operates a series of initiatives primarily aimed at voucher program participants to provide support and encourage self-sufficiency and financial independence.

**Multi-Family Housing Development and Management Oversight:**
Our multi-family housing development group operates a number of federal funding programs, including the Low Income Housing Tax Credit Program (LIHTC), HOME, Housing Trust Fund, Section 811, and multi-family tax-exempt bonds. The largest of these is the LIHTC program, which provides an effective vehicle for encouraging private investment in new affordable rental housing. Non-federal financing programs include the state Affordable Housing Fund.

The asset management group performs administrative compliance inspections on each project financed through NHHFA or under contract with the US Department of Housing and Urban Development.

**Homeownership:**
NHHFA operates a variety of mortgage financing programs to assist low- to moderate income buyers with attaining the dream of home ownership. Our programs provide 30-year fixed-rate mortgages with options including cash assistance toward downpayment and closing costs, and low downpayment options. New Hampshire Housing also offers the Homebuyer Tax Credit (or Mortgage Credit Certificate) program which allows borrowers to take up to $2,000 per year off their federal income taxes.

**OUR ADMINISTRATIVE SUPPORT AREAS:**

**Executive/Administration:**
NHHFA’s Executive division serves as the organization's administrative and policy arm. Its functions include strategic and program planning, human resources, administrative operations and facilities, communications, research and data analysis, housing advocacy, and legal/legislative activities.

**Finance and Accounting:**
The Finance and Accounting division provides financial management support to the organization as a whole and it is directly responsible for loan servicing activities for NHHFA’s single- and multi-family mortgage portfolios.

**Information Technology:**
NHHFA’s IT division provides information systems and technology solutions to the entire organization, supporting our efforts to provide high-quality service to our program beneficiaries and business partners.