



FREQUENTLY ASKED QUESTIONS FOR LANDLORDS ABOUT NHERAP

The New Hampshire Emergency Rental Assistance Program (NHERAP) provides assistance to eligible residents of New Hampshire who cannot pay their rent and utilities during the pandemic.

Applications are submitted to the resident's regional Community Action Partnership (CAP) agency. The CAP agency reviews applications, checks eligibility, and processes payments to landlords and utility companies.

[Click here to find your CAP agency](#) or go to CAPNH.org, or call 2-1-1.

These **NHERAP FAQs for Landlords** are subject to change, and are based on guidance from the U.S. Department of Treasury.

1. Can I apply for rent assistance on behalf of my tenants?

We encourage landlords to work with their tenants to file applications. You may help tenants complete their application. You may also start the process by submitting the tenant's application with their signature, a copy of the lease, documentation of any arrearages, and any documentation of the tenant's income that you have. The CAP agency will contact your tenant to complete the application process.

2. What documents do I need to provide?

The following documents are required to process a tenant's application:

- A completed W-9 form, in order for payments to be made to the landlord
- Lease agreement or tenant-at-will form if no lease is in place
- Rent ledger or rent arrearage form for each tenant who is eligible to participate in the NHERAP program



3. Is there a limit to the number of a landlord's tenants who can apply and receive assistance from the program?

There is no limit to the number of a landlord's tenants who can receive assistance from the program.

4. What does the NH Emergency Rental Assistance Program cover?

The program covers past-due and future rent payments (to 200% of the [HUD Fair Market Rent](#)); utilities, such as electricity, home heating costs, water, sewer, trash; and other housing-related costs such as internet, reasonable late fees and legal fees, and relocation expenses associated directly or indirectly with COVID-19. Relocation expenses including rental application fees, utility hook-up fees, and security deposits are eligible.

Eligible households may qualify for **financial assistance for past-due and future rent payments** beginning April 1, 2020, for a period not to exceed 12 months, or 18 months when necessary to ensure housing stability (subject to funding availability).

Eligible households may qualify for financial assistance for **utility payments** beginning March 13, 2020 for a period not to exceed 12 months, or 18 months when necessary to ensure housing stability (subject to funding availability).

6. How will I receive the rent payments from NHERAP?

Once a tenant's application and required documentation are approved, the CAP agency will issue a check directly to the landlord using the address listed on the W-9 form. Landlords may receive two separate checks: one check for the payment of the current month and arrearages, and one for payment of up to three months of future rent.