



STATE OF NEW HAMPSHIRE CONSOLIDATED  
ANNUAL PERFORMANCE EVALUATION REPORT  
2020



## Contents

DISCLAIMER:.....	2
CR-05 - Goals and Outcomes.....	3
CR-10 - Racial and Ethnic composition of families assisted .....	13
CR-15 - Resources and Investments 91.520(a).....	14
CR-20 - Affordable Housing 91.520(b).....	19
CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c).....	21
CR-30 - Public Housing 91.220(h); 91.320(j).....	25
CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j) .....	25
CR-40 - Monitoring 91.220 and 91.230 .....	27
CR-45 - CDBG 91.520(c) .....	28
CR-50 - HOME 91.520(d) .....	29
CR-56 - HTF 91.520(h).....	30
CR-60 - ESG 91.520(g) (ESG Recipients only).....	31
CR-65 - Persons Assisted .....	38
CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes .....	41
CR-75 – Expenditures .....	42

**DISCLAIMER:**

The contents of this document are presented in the exact format as required by the U.S. Department of Housing and Urban Development' (HUD) Integrated Disbursement and Information System (IDIS). This is a nationwide database and provides HUD with current information regarding the program activities underway across the Nation, including funding data. HUD uses this information to report to Congress and monitor grantees. Each funding partner must enter their information directly into IDIS. Each section requires specific information from the various programs in New Hampshire. Grantees must submit this plan as their applications to HUD. This content is downloaded directly from IDIS to allow citizens participation and public comment.

## **CR-05 - Goals and Outcomes**

### **Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)**

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

During 2020 HOME funds contributed to the construction of 360 units of affordable housing including 62 age restricted and 298 units of family housing. 320 units were new construction and 40 were rehabilitated.

During 2020 HTF funds were contributed to the construction of 109 units of affordable housing. 93 of those units were new construction while 16 were rehabilitation.

With the rising cost of construction, the number of units that are able to be created with each new project, and the number of projects able to move forward successfully is becoming smaller and has been on a decline. Many projects are currently renting up and have not been closed out in IDIS yet.

Of the 191 PRA 811 units to be filled by September 2021, 179 units have entered into a rental assistance contract and of those 179, 130 are now occupied.

Expanding street outreach and emergency shelter operations through ESGCV increased identification and equitable engagement across the state to promote more comprehensive housing connections, decrease the number of persons unsheltered and aid in New Hampshire's efforts to prevent, prepare for, or respond to coronavirus. The remaining ESG funds were invested in expanding Rapid Rehousing and Homelessness Prevention projects. These projects assist individuals and families experiencing homelessness, or who are at risk of homelessness regain housing stability and provide comprehensive wraparound services with rental assistance to maintain housing stability.

In 2020, the CDBG program rehabbed or preserved 152 housing units, created or retained 38 jobs, provided TA to 440 micro businesses, assisted 288 persons through public facility improvements, and 1,669 persons through emergency grants. These eligible activities are identified by activity codes that will not always fit neatly into a broad list of proposed outcomes and indicators. CDFA

reports outcomes based on grantee activity accomplishments in the year they are reported to CDFA and allocates the outcomes to the accomplishment that best fits the activity. CDBG allows for a wide range of activities that are funded in competitive grant rounds. As CDFA does not know what applicants will apply for in a given year, it is difficult to set goals except in the very broadest sense. This is further complicated by the timing of when activities are completed and reported in IDIS and whether the activity fits with the corresponding outcome from the Consolidated Plan. Accomplishments do not closely match estimates in any category in the tables due to the subjective nature of estimating and then measuring accomplishments.

**Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)**

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	985	4808	488.12%	100	288	288.00%
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	1365	348	25.49%	273	0	0.00%

Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2935	39	1.33%	587	0	0.00%
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Rental units constructed	Household Housing Unit		77				
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Rental units rehabilitated	Household Housing Unit	0	536				
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Homeowner Housing Added	Household Housing Unit		0				
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit		0				
Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	36				

Community Development (Public Facilities) Grants	Non-Housing Community Development	CDBG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0				
Economic Development Grants	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	39				
Economic Development Grants	Non-Housing Community Development	CDBG: \$	Facade treatment/business building rehabilitation	Business	0	0				
Economic Development Grants	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	375	236	62.93%	0	38	
Economic Development Grants	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	0	394		0	37	
Emergency Grants	Affordable Housing Homeless Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	3000	4595	153.17%	200	1669	834.50%

Emergency Grants	Affordable Housing Homeless Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	710	0	0.00%	142	0	0.00%
Emergency Grants	Affordable Housing Homeless Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Rental units rehabilitated	Household Housing Unit	0	0		0	0	
Emergency Grants	Affordable Housing Homeless Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	0	0		0	0	



Emergency Shelter	Homeless	General Fund: \$	Homeless Person Overnight Shelter	Persons Assisted	21500	12710	59.12%	4300	0	0.00%
Microenterprise Development Assistance	Non-Housing Community Development	CDBG: \$	Facade treatment/business building rehabilitation	Business	0	0		0	0	
Microenterprise Development Assistance	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	1355	1085	80.07%	267	403	150.94%
Microenterprise Development Assistance	Non-Housing Community Development	CDBG: \$	Other	Other		0				
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / HTF: \$2700000 / LIHTC: \$	Rental units constructed	Household Housing Unit	750	923	123.07%	350	68	19.43%
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / HTF: \$2700000 / LIHTC: \$	Rental units rehabilitated	Household Housing Unit	750	786	104.80%	0	4	
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / HTF: \$2700000 / LIHTC: \$	Homeowner Housing Added	Household Housing Unit	0	0		0	0	

Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / HTF: \$2700000 / LIHTC: \$	Homeowner Housing Rehabilitated	Household Housing Unit	0	0		0	0	
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / HTF: \$2700000 / LIHTC: \$	Housing for Homeless added	Household Housing Unit	0	0		0	0	
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / HTF: \$2700000 / LIHTC: \$	Housing for People with HIV/AIDS added	Household Housing Unit	0	0		0	0	
Multifamily Affordable Rental Production	Affordable Housing	CDBG: \$ / HOME: \$ / HTF: \$2700000 / LIHTC: \$	Buildings Demolished	Buildings	0	0		0	0	
Planning Grants	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	8	16	200.00%			
Planning Grants	Non-Housing Community Development	CDBG: \$	Other	Other	0	0		8	0	0.00%

Preservation of Affordable Rental Properties	Affordable Housing	CDBG: \$ / HOME: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	1365	348	25.49%			
Preservation of Affordable Rental Properties	Affordable Housing	CDBG: \$ / HOME: \$	Rental units rehabilitated	Household Housing Unit	750	778	103.73%	200	152	76.00%
Preservation of Affordable Rental Properties	Affordable Housing	CDBG: \$ / HOME: \$	Homeowner Housing Rehabilitated	Household Housing Unit		24		0	0	
Preservation of Affordable Rental Properties	Affordable Housing	CDBG: \$ / HOME: \$	Housing for Homeless added	Household Housing Unit		0		0	0	
Preservation of Affordable Rental Properties	Affordable Housing	CDBG: \$ / HOME: \$	Housing for People with HIV/AIDS added	Household Housing Unit	0	0		0	0	
Project Based Rental Assistance for Disabled	Affordable Housing	Section 811: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	191	179	93.72%	75	0	0.00%
Project Based Rental Assistance for Disabled	Affordable Housing	Section 811: \$	Other	Other		0				

Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	600				
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	273	63	23.08%			
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Rental units rehabilitated	Household Housing Unit	253	169	66.80%			
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Homeowner Housing Rehabilitated	Household Housing Unit	0	22				
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	2500	1113	44.52%	600	363	60.50%

Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Homelessness Prevention	Persons Assisted	2500	542	21.68%	516	227	43.99%
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Housing for Homeless added	Household Housing Unit	0	0				
Promote Housing Stability	Affordable Housing Homeless	ESG: \$ / Continuum of Care: \$ / General Fund: \$1000000	Housing for People with HIV/AIDS added	Household Housing Unit	0	0				
Rental Housing Affordable to Extremely Low Income	Affordable Housing Homeless	Housing Trust Fund: \$	Rental units constructed	Household Housing Unit	100	0	0.00%			
Rental Housing Affordable to Extremely Low Income	Affordable Housing Homeless	Housing Trust Fund: \$	Rental units rehabilitated	Household Housing Unit	25	0	0.00%			
TBRA for Homeless Veterans	Affordable Housing	HUD-VASH: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	184	184	100.00%	184	184	100.00%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

**Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

HOME/LIHTC: Through New Hampshire Housing's LIHTC Qualified Allocation Plan competitive scoring allows for diverse projects of the best quality and the most efficient use of resources that are spread throughout the state. Other primary priorities drive the project selection including the addition of new units to the affordable housing inventory, income targeting, service enrichment, project readiness to proceed, non-profit sponsored housing and energy efficiency.

**CR-10 - Racial and Ethnic composition of families assisted**

**Describe the families assisted (including the racial and ethnic status of families assisted).**

**91.520(a)**

	<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>	<b>HTF</b>
White	477	37	4,303	16
Black or African American	21	5	339	0
Asian	6	0	23	0
American Indian or American Native	9	0	25	0
Native Hawaiian or Other Pacific Islander	1	0	20	0
<b>Total</b>	<b>514</b>	<b>42</b>	<b>4,710</b>	<b>16</b>
Hispanic	20	13	509	0
Not Hispanic	494	29	4,325	0

**Table 2 – Table of assistance to racial and ethnic populations by source of funds**

**Narrative**

HOME/HTF: According to New Hampshire Housing's 2020 Analysis of impediments to Fair Housing Choice the majority of the state's residents are non-Latino Whites. Non-White groups in the state account for a very small percentage of the population, with a greater presence in the entitlement cities of Manchester and Nashua than elsewhere.

ESG: The above table does not include additional racial categories identified by households, such as multiracial. 85% of households assisted with ESG identified as White, 6% as Black/ African American, 3% Multiracial and less than 1% of Asian, American Indian/American Native, or Native Hawaiian/ Other Pacific Islander. 85% of households identified as non-Hispanic, with 10% identifying as Hispanic. Identifying and addressing racial inequities and disparities in housing data will continue to be a priority moving forward.

CDBG: Grantee reporting indicates that the CDBG program served a population with a race/ethnicity make-up that is consistent with that of the non-entitlement communities that the program serves.

## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	13,227,411	
HOME	public - federal	10,883,359	8,178,190
ESG	public - federal	930,879	579,509
HTF	public - federal	5,700,000	4,400,956
Continuum of Care	public - federal	4,067,295	4,067,295
General Fund	public - federal	4,000,000	
HUD-VASH	public - federal	1,494,060	1,494,060
LIHTC	public - federal	3,851,927	3,851,927
Section 811	public - federal	672,000	672,000
Other	public - federal	32,618,425	
Other	public - state	32,618,425	

Table 3 - Resources Made Available

### Narrative

HOME Investment Partnerships Program, Low Income Housing Tax Credits, Housing Trust Fund and state Affordable Housing Funds as well as some TCAP funds and owners equity are the funds made available to projects during 2020. HUD VASH funding has been increased to support 184 units of Tenant Based Rental Assistance and 24 units of Project Based Rental Assistance. NHHFA has 340 vouchers under the Mainstream Housing Program. Mainstream vouchers serve households that include a non-elderly person(s) with disabilities, defined as any family that includes a person with disabilities who is at least 18 years old and not yet 62 years old.

Additionally, 8007242 in ESGCV was made available of which 2,415,562.51 was spent during the reporting period.

5 million dollars in State Community Development Tax Credits are made available annually.

CDBG does not target particular geographic areas for funding. In 2020, municipalities receiving funds included Concord, Conway, Newmarket, Claremont, Laconia, and several others across the state.

CDBG requires match in both Economic Development and certain Public Facility projects. Most CDBG projects boast some level of leverage, even if minimal. In 2020, newly funded projects had numerous sources of leverage including the municipality, subrecipient equity, banks, Regional Development Corporations, Low Income Housing Tax Credits, Northern Borders Regional Commission, and USDA funds.

**Identify the geographic distribution and location of investments**

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
New Hampshire	100	100	

**Table 4 – Identify the geographic distribution and location of investments**

**Narrative**

**HOME:**

Marshall Street Apartments: 172 units of general occupancy housing, 10 HOME assisted, located in Nashua, NH

Meadows at Grapevine Run Phase II: 48 units of age-restricted housing, 8 HOME assisted, located in Hampton Falls, NH

Chandler Place Phase II: 14 units of age-restricted housing, 5 HOME assisted, located in Plaistow, NH

Goddard Block: 36 units of general occupancy housing, 9 HOME assisted, located in Claremont, NH

Harvey Heights Phase I: 40 units of general occupancy, 4 HOME assisted, located in Ashland, NH

**HTF:**

Sunrise House: 16 general occupancy units, 9 HTF assisted, located in Laconia, NH

Merrimack Townhomes: 45 general occupancy units, 5 HTF assisted, located in Merrimack, NH

Meadows at Grapevine Run Phase II: 48 age-restricted units, 2 HTF assisted, located in Hampton Falls, NH



## Leveraging

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

No publicly owned land or property was available for affordable housing in 2020.

HOME: HOME funds are invested in new projects as development subsidy to "buy" deeper income targeting, leverage private resources with Low Income Housing Tax Credit along with additional subsidy raised through a variety of sources including the Federal Home Loan Bank of Boston, private donations and state and local CDBG. National Housing Trust Fund (HTF) has no match requirements, nonetheless resources will be available for us in Low Income Housing Tax Credit projects which plan units affordable to extremely low income households. Scoring incentives will favor further restriction of those units to serve particular populations. HTF units developed without Low Income Housing Tax Credits may leverage HOME or non-federal funds, and scoring incentives will be available proportional to the leveraging of other funds.

ESG: Agencies and partners worked closely and collaboratively to leverage all federal, state and local dollars coming to New Hampshire for strategic investments to build out the outreach system and support shelter operations as programs transitioned through the pandemic. These investments targeted supporting individuals and families on a pathway to permanent housing while providing crisis assessments and referrals to address immediate needs and safety planning. ESGCV and ESG funds used to prepare for, prevent and respond to COVID-19 does not require Match. For all other ESG funds expended during the reporting period, BHS requires all sub-recipients to provide 25% in match, which can be used for any ESG eligible activity.

<b>Fiscal Year Summary – HOME Match</b>	
1. Excess match from prior Federal fiscal year	4,982,029
2. Match contributed during current Federal fiscal year	0
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	4,982,029
4. Match liability for current Federal fiscal year	0
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	4,982,029

**Table 5 – Fiscal Year Summary - HOME Match Report**

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match

Table 6 – Match Contribution for the Federal Fiscal Year

**HOME MBE/WBE report**

Program Income – Enter the program amounts for the reporting period				
Balance on hand at beginning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
2,438,396	1,970,856	2,511,176	0	1,898,075

Table 7 – Program Income

<b>Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period</b>						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
<b>Contracts</b>						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
<b>Sub-Contracts</b>						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
<b>Contracts</b>						
Dollar Amount	0	0	0			
Number	0	0	0			
<b>Sub-Contracts</b>						
Number	0	0	0			
Dollar Amount	0	0	0			

**Table 8 - Minority Business and Women Business Enterprises**

<b>Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted</b>						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

**Table 9 – Minority Owners of Rental Property**

<b>Relocation and Real Property Acquisition</b> – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

### CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	696	452
Number of Non-Homeless households to be provided affordable housing units	430	355
Number of Special-Needs households to be provided affordable housing units	55	16
<b>Total</b>	<b>1,181</b>	<b>823</b>

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	741	590
Number of households supported through The Production of New Units	390	365
Number of households supported through Rehab of Existing Units	200	56

	One-Year Goal	Actual
Number of households supported through Acquisition of Existing Units	0	0
<b>Total</b>	<b>1,331</b>	<b>1011</b>

Table 12 – Number of Households Supported

**Discuss the difference between goals and outcomes and problems encountered in meeting these goals.**

HOME/HTF: Due to the fairly unpredictable project completion timing, the numbers for end of the year beneficiary counts are uncertain when calculating a goal. The numeric goals are an educated guess, and are not always the best representation of what is able to be completed throughout the year. Grants are awarded on a competitive basis and it is difficult to know all of the projects that will be funded in a given year, what projects will be completed and how many individuals and/or families will benefit from these projects. The actual numbers represent the outcomes and completion of projects in the year 2020.

CDBG: The vast majority of persons served with CDBG funds are under 60% or 30% of the Area Median Income.

811: The Program is on track to meet its goal of 191 occupied units, currently 130 units occupied for persons with severe mental illness.

**Discuss how these outcomes will impact future annual action plans.**

HOME/HTF: The goal number fluctuates year to year as do the outcomes, given the flow of applications and the nature of the development pipeline. Future annual action goals will continue to demonstrate this.

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

Number of Households Served	CDBG Actual	HOME Actual	HTF Actual
Extremely Low-income	0	10	16
Low-income	0	20	
Moderate-income	0	6	
<b>Total</b>	<b>0</b>	<b>36</b>	

Table 13 – Number of Households Served

**Narrative Information**

HOME: The HOME funds in 2020 served 10 extremely low-income households, 20 low-income households and 6 moderate-income households as shown in the beneficiary data.

HTF: The HTF funds in 2020 all served extremely low-income households, as shown in the beneficiary data.

**CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**  
**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

**Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

CARES funds assisted to increase the housing and homelessness systems during the pandemic. NH COCs continue to work to reduce homelessness through a variety of services designed to identify, engage and support persons experiencing homelessness -especially unsheltered persons. The statewide CES standardizes how households are assessed, prioritized, and referred to housing and services. Outreach is conducted with multidisciplinary stakeholders for a community wide response. This ensures complete coverage and identification and prioritization of those most vulnerable through the COVID-19 common assessment tool. Outreach collaboratives promote strategic leveraging of resources. Examples of dedicated outreach programs include ESG Street Outreach, SAMHSA Projects for Assistance in Transition from Homelessness (PATH), SAMHSA Grants for the Benefit of Homeless Individuals (GBHI), VAMC Outreach Social Workers, Healthcare for the Homeless and Waypoint Youth Outreach. Outreach efforts are coordinated with broader networks of services who may encounter individuals experiencing homelessness but primary role is broader; police and fire, SUD/ MAT providers, regional public health networks, faith-based organizations, Medicaid...etc. This gives varied perspectives with client centered, culturally responsive lens. All outreach is housing focused and Housing First. Outreach workers address urgent physical needs, like providing meals, blankets, clothes, or toiletries; connect to programs targeted to persons experiencing homelessness, mainstream social services and housing programs. Evidenced based practices such as Motivational Interviewing, Trauma Informed Care, and Harm Reduction are provided to promote positive outcomes. NH recognized that during the pandemic, those experiencing homelessness were at high risk of coronavirus and that lack of housing contributes to overall poor physical and mental health outcomes. Expanding street outreach and shelter operations increased identification and equitable access to promote more housing connections, decrease the number of persons unsheltered. Outreach conducts ongoing pandemic safety education, PPE connections, mobile showers and hand washing stations, the rollout of testing and vaccination strategies for persons experiencing unsheltered homelessness in partnership with

regional public health networks. The CARES activities of hazard pay and volunteer incentives were used to further connections with unsheltered households.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

NH has implemented a statewide Coordinated Entry system which allows for person centered assessment of needs and services. Regional Access points assess individuals and families identified and connect to services listed above, including emergency shelter and transitional housing. Coordinated Entry and outreach for not require individuals to enter emergency shelter or transitional housing as a prerequisite to accessing permanent housing, but street outreach does make immediate connections to emergency shelter or temporary housing to provide safe options for individuals and families while they are on a pathway to permanent housing. The goal of emergency shelter and transitional housing in NH is to offer immediate and easy access to safe and decent shelter to anyone that needs it and them to rehouse people as quickly as possible. Trainings on Evidenced Based Practices such as Trauma Informed Care, Motivational Interviewing and Harm Reduction are also provided to Emergency Shelter and Transitional Housing staff, aimed at client centered and strength-based approaches for persons served. Providers also have protocols to ensure that people fleeing domestic violence, as well as dating violence, sexual assault, trafficking or stalking have safe and confidential access to coordinated entry and sheltering process. In 2020, the Domestic Violence RAP was established for anyone fleeing or attempting to flee domestic violence (DV) to provide linkages to emergency shelter and housing. CARES funding also significantly expanded shelter operations overall, allowing for renovations relevant to CDC guidance for current shelter, new temporary shelters and hoteling. Beyond these, the State of NH stood up two isolation and quarantine shelters providing transportation and wraparound services for persons experiencing unsheltered homelessness exposed to, or testing positive for COVID-19. CARES activities of transportation and volunteer incentives allowed for more robust testing and vaccination work.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

NH implements a comprehensive system to help low-income individuals and families avoid entering into the homelessness experience. Through CES, Diversion is conducted with all persons identified. This emphasizes using individuals' natural supports and strengths to problem solve potential resolutions in avoiding the homelessness experience. In the event the

households cannot be safely diverted, prevention programs such as the Emergency Solutions Grant (ESG) Homelessness Prevention or RRH, Supportive Services for Veteran Families (SSVF) Homelessness, other federal CARES and American Rescue Plan funding such as the NH Emergency Rental Assistance Program (NH-ERAP), municipality financial assistance, and faith based financial assistance networks are alerted for collaboration and coordination of community partners, public and privately funded service and support systems. NH leverages eviction prevention and homelessness prevention programs to maximize the impact and best match household circumstance to the resources they need. Homelessness prevention extends beyond just eviction prevention to serve those discharging from publicly funded institutions and systems of care. Through CE, individuals and families are connected to navigators to match with housing program and services based on the circumstance. These navigators help households address housing, health, social services, employment, education, or youth needs. For those exiting healthcare facilities for example, in addition to RRH and PSH options, targeted transitional housing such as Grant and Per Diem's "Hospital to Home" and Harbor Homes Transitional Housing Program for those exiting the NH State Hospital were available, and the Housing Bridge Subsidy Program with wraparound services to put individuals on a pathway to permanent housing. Projects such as the Family Unification Program and Foster Youth to Independence Initiative leverage partnerships with housing authorities and, DCYF and community partners for families who are unable to secure affordable housing for their children or dependents, former foster youth at risk of homelessness, youth transitioning out of foster care and families whose children are placed in care by the state. Additionally, working with services such as VAMC's Veterans Justice Outreach and Re-entry Clinicians increases identification of individuals who would otherwise discharge into homelessness from incarceration. In 2020, the Governor's Council on Housing Stability was established and produced a Statewide Plan to End Homelessness in NH. One of the ongoing community measures of the homelessness system is to increase discharges from public institutions directly into stable housing, averting homelessness (i.e., corrections, recovery homes, mental health facilities).

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The continuum of cares coordinated entry processes provide direct entry points to accessing PH including affordable housing. Beyond connections to COC and ESG housing options, navigators



are trained to quickly connect with mainstream housing and service resources which will provide community linkages for ongoing housing stability. System planning groups such as the NH Housing and Community Development Planning council, the COCs, Local Service Delivery Networks and more meet regularly to strategically plan and review access to affordable housing units and designing inclusive programming to best leverage federal funding. For example, ESG providers working with households 6 months post rental assistance for case management services aimed at preventing a return to homelessness. Regarding the metrics, NH is currently engaged in Ending Veteran, Youth and Chronic Homelessness initiatives. These initiatives measure the amount of newly identified persons in each category, the length of time in the homelessness experience and the amount of persons housed within a 90 day period. When identified, providers engaged in a diversion/ problem solving discussion, and if unable to be diverted, enter individuals into the Coordinated Entry Project. Providers then assess household for prioritization using the COVID-19 common assessment tool. This standardized system ensures more objective, equitable, accessible to housing programs based upon vulnerability. Regional lists are then pulled and case conferencing is conducted to identify any outstanding barriers which may be causing the household to extend their time in the homelessness experience, or to identify housing retention barriers which may cause households to reenter the homelessness experience, with solutions discussed. Outcomes from this list are measured to determine effectiveness of interventions. Outcomes such as reducing the length of time spent homeless, exits to PH, reductions of returns to homelessness are outcome measurements in funding contracts to institutionalize the objectives of the funds. As such, the use of data is crucial in measure the impact and housing outcomes for persons experiencing homelessness. In 2019, BHS transitioned to a new HMIS vendor the Institute for Community Alliances (ICA) to better meet the data needs of the three COCs. The statewide Homeless Management Information System data system allows for better coordination and efficiency with the system, along with the ability to spot trends and respond accordingly. As the HMIS Lead, ICA can better track performance and make program and system adjustments to improve its performance and better serve persons experiencing homelessness. This also allows for more visual, transparent data used to educate stakeholders such as landlords, the business community and funders on additional investments needed in affordable housing.

The largest challenges providers face in meeting the outcome goals above are the lack of available affordable housing units overall, and landlords willing to accept and work with households served.

## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

Some of New Hampshire's Public housing Authorities have been active as developers of additional affordable housing utilizing HOME, CDBG, LIHTC, HTF and other affordable housing resources. For several reasons including their non-profit status and well-established management capacity, they compete favorably for resources and are welcome applicants. Their expertise and experience in operating affordable housing for low-income households helps them compete favorably for affordable housing financing.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

New Hampshire Housing markets all Consolidated Plan public participation opportunities to the residents of each of New Hampshire's Public Housing Authorities. Additionally, other targeted low income groups are invited to participate in public meetings in order to obtain comments about the beneficiary targeting and distribution of HUD CPD funds. A few different types of homeownership assistance are available for and marketed to public housing and housing choice voucher households.

Households with Housing Choice Vouchers or other tenant-based rental assistance are able to use that assistance to make mortgage payments. As of June 30, 2021, there were 154 households participating in New Hampshire Housing's Homeownership Assistance Program. Financial literacy, first time homebuyer education, down payment assistance, and Individual Development Accounts with donated match are either administered by partners, and supported by or provided directly by New Hampshire Housing.

### **Actions taken to provide assistance to troubled PHAs**

None of New Hampshire's PHAs are designated as troubled.

## **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

See Attached Analysis of Impediments to Fair Housing

**Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

Underserved needs are generally due to limited resources disproportional to need. We go to great lengths to be good stewards of public dollars and address as many needs of beneficiary households as effectively as we can, and openly solicit input from partners, constituents, interested parties, and others on how to do this most effectively.

**Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

New Hampshire Housing's design and construction standards require all rehab projects in buildings built prior to 1978 where children under 6 years may be residing to mitigate all lead based paint hazards. In addition, New Hampshire Housing received another \$4,983,542 for the continued abatement of lead based paint hazards throughout the state. NHHFA has received \$3,000,000 from the State of NH for the State Lead Paint Hazard Remediation Fund Program. Over this past year NHHFA has overseen lead hazard control within development projects in our portfolio as well as other privately owned multifamily and single-family housing, clearing 98 units during 2020. In addition, NHHFA's asset management team inspects units annually and requires mitigation of any suspected lead based paint hazards.

**Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

New Hampshire Housing's Family Self Sufficiency program includes access to partially subsidized Individual Development Accounts that can help households save for education to improve earnings or to accumulate a down payment for a home purchase or down payment of a reliable automobile to access education, work, and greater housing choice.

Job creation and retention are goals of CDBG. New Hampshire's CDBG program created or retained 38 jobs during 2020 program year. Additionally, 440 businesses benefited from the development or improvement of entrepreneurial skills via the microenterprise set-aside of CDBG funds.

**Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

Efforts are constantly made to improve the technical skills of the non profit sector. CDFA provides operational support to the non profit housing community through allocation of state tax credits. NHHFA has recently changed it's Emerging Opportunities Grant Program to focus on the creation of stronger partnerships between the service provider and affordable housing communities. Trainings and mini conferences meant to build the capacity of the affordable housing community, with special emphasis on fair housing and healthy housing, are provided

annually.

**Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

The Housing and Community Development Planning Council, which provides consultation to New Hampshire's Consolidated Planning process, includes public and private housing representatives as well as government and private nonprofit social service agencies. New Hampshire Housing is represented on New Hampshire's Mental Health Planning and Advisory Council, the Governor's Interagency Council to End Homelessness, the Balance of State, Manchester and Greater Nashua Continuums of Care, Local Service Delivery Networks and the Community Development Block Grant Program Advisory Council. Representatives of CDFA and the Bureau of Homeless and Housing Services actively participate in New Hampshire's Workforce Housing Council. CDFA is represented on the Governor's Council for Housing Stability and the National Collaborative for Digital Equity's Council on Systemic Inclusion.

**Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

As required, VAWA emergency transfer request and outcome data is kept by all HOME, HTF and ESG subgrantees and reported annually by New Hampshire Housing and the Bureau of Housing Supports. There were no emergency transfers requested under 24 CFR 5.2005(e) and 24 CFR 92.359 pertaining to victims of domestic violence, dating violence, sexual assault, or stalking, including data on the outcomes of such requests for 2020, therefore there are no outcomes to report.

**CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

CDBG: The Community Development Finance Authority (CDFA) conducts monitoring of CDBG recipients in the areas of Civil Rights, Equal Opportunity, and Fair Housing. It is the policy of the CDFA to conduct desk and on-site monitoring for each grant based on the risk. Monitoring checklists used to review recipients (Civil Rights and Procurement Sections) are attached. Because all documentation and correspondence is contained electronically on the Grants Management System it is possible to monitor projects in real time as opposed to waiting until a site visit to conduct the full monitoring.

ESG: The Bureau of Housing Supports is responsible for compliance and monitoring of the Emergency Solutions Grants. The BHS contract manager conducts on site and remote monitoring as appropriate to ensure subrecipient compliance with HUD regulation 24 CFR parts 91 and 24 CFR 576. The monitoring is intended to: support subrecipients in successful program operations assuring that performance goals and objectives of the Consolidated Plan are being achieved; ensure all program activities are allowable and in compliance with HUD regulations; confirm there is proper documentation and recordkeeping; ensure funds are being expended and payment requests are occurring in a timely manner; and ensure subrecipients are in full compliance with their contract. Planned monitoring activities will include monthly review of HMIS data reports to monitor the use of funds and persons served, monitoring of performance standard outcomes, monthly billing statements/invoices, and annual site visits. Site visits are conducted annually, however if a subrecipient demonstrates a slow start up or has findings from a previous monitoring visit, more frequent monitoring visits may occur. Monitoring visits include a thorough review of client files/ policies for program compliance and the subrecipient's general ledger/ financial policies to ensure fiscal compliance. At the end of the visit an exit interview is conducted with the subrecipient program manager and agency executive management, as applicable. A post review letter is sent to the sub recipient outlining the findings of the monitoring visit and required corrective action, as applicable.

#### **Citizen Participation Plan 91.105(d); 91.115(d)**

**Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

Public comments on all Consolidated Plans and Performance reports (CAPER) are welcomed and received at all times. The DRAFT CAPER is announced via email to partners, constituents, and known interested parties as well as posted on NHHFA and CDFA websites. New Hampshire Housing provides a contact person for anyone who has issues accessing the DRAFT CAPER online and citizens may request a paper copy of the CAPER.

#### **CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

In 2020, there were no substantive changes in program objectives to the New Hampshire CDBG program. CDFA continued a strategic planning process for the CDBG program that included input from internal and external stakeholders. CDFA's revised CDBG Implementation Guide, which went live for January 2020 CDBG round. This new guide ensures that CDFA can maintain

appropriate levels of compliance with federal and state rules and regulations, as well as provides our partners thorough guidance on how to utilize the CDBG program. In addition, with the passing of the exemption from the administrative rule-making process in June 2019, CDFA continues to forward with developing a more robust MOD process based on the representative data of each community.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

No

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**

**CR-50 - HOME 91.520(d)**

**Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations**

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

A summary of general issues that are typically detected during an inspection are issues with the tenant files such as; forms not having signatures; missing forms and/or addendums to the lease; miscalculation of tenant income or assets, however, this usually does not result in a tenant being found to be ineligible to occupy an assisted unit; and failure to fully complete all information in the tenant income certification form. As for defects, generally found in the physical structure of the property during and inspection, these typically are minor issues such as: an exit sign needing a bulb replacement, a stopper missing in a sink, a small crack in a walkway or parking lot that could become a trip hazard if left unattended, small rips or holes in carpeting or small holes in the siding to the building. If a defect is an emergency, it is corrected within 24 hours of discovery; all other defects are corrected within 30 days of discovery.

A waiver was given due to Covid-19 that allowed NHHFA to not conduct any on-site inspections until 9/30/2021, therefore there are no inspections to list. All on-site inspections that were due to be completed during that time will now be completed before January 31, 2022.

**Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)**

The authority implemented a set of actions to meet this requirement for HOME Investment in rental housing. Requirements include approval of a project specific Affirmative Fair Housing Market Plan (AFHMP), the provision of information to tenants and application review for compliance with applicable federal site and neighborhood standards. In addition, the Authority sponsors the Granite State Managers Association to hold annual Fair Housing Trainings to members and affiliates of developers and managers of affordable housing. Authority Asset Management staff attends annual trainings.

**Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics**

No projects closed in 2020 were funded with Program Income.

**Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)**

HOME is used to provide affordable housing units to households at 50% or less of AMI in coordination with LIHTC projects. In most cases HOME is blended into LIHTC projects, and it is rarely used as stand alone funding in projects not using LIHTC. New Hampshire Housing will continue to support local and regional workforce housing efforts to help municipalities eliminate barriers to affordable housing development, and will continue to track expiring use and try to refinance properties that could be at risk of being lost as affordable housing inventory. The method of distribution for Low Income Housing Tax Credits and HOME resources are reexamined and tweaked annually with considerable input from the affordable housing community so that the most compelling needs are addressed and emerging issues.

**CR-56 - HTF 91.520(h)**

**Describe the extent to which the grantee complied with its approved HTF allocation plan and the requirements of 24 CFR part 93.**

New Hampshire Housing has followed it's approved HTF allocation plan. At this point thirteen projects have been funded with HTF. Three were closed out in 2020 for a total of 16 units of affordable housing.

Tenure Type	0 – 30% AMI	0% of 30+ to poverty line (when poverty line is higher than 30% AMI)	% of the higher of 30+ AMI or poverty line to 50% AMI	Total Occupied Units	Units Completed, Not Occupied	Total Completed Units
Rental	16	0	0	16	0	16
Homebuyer	0	0	0	0	0	0

Table 15 - CR-56 HTF Units in HTF activities completed during the period

**CR-60 - ESG 91.520(g) (ESG Recipients only)**

**ESG Supplement to the CAPER in *e-snaps***

**For Paperwork Reduction Act**

**1. Recipient Information—All Recipients Complete**

**Basic Grant Information**

**Recipient Name** NEW HAMPSHIRE  
**Organizational DUNS Number** 011040545  
**EIN/TIN Number** 026000618  
**Identify the Field Office** BOSTON  
**Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance** New Hampshire Balance of State CoC

**ESG Contact Name**

**Prefix** Mrs  
**First Name** Melissa  
**Middle Name** 0  
**Last Name** Hatfield  
**Suffix** 0  
**Title** Bureau Administrator

**ESG Contact Address**

**Street Address 1** 129 Pleasant St  
**Street Address 2** 0  
**City** Concord  
**State** NH  
**ZIP Code** -  
**Phone Number** 6032719197



Extension 0  
Fax Number 0  
Email Address Melissa.Hatfield@dhhs.nh.gov

**ESG Secondary Contact**

Prefix Ms  
First Name Betsy  
Last Name O'Connor  
Suffix 0  
Title Program Specialist III  
Phone Number 6032719196  
Extension 0  
Email Address Betsy.O'Connor@dhhs.nh.gov

**2. Reporting Period—All Recipients Complete**

Program Year Start Date 01/01/2020  
Program Year End Date 06/30/2021

**3a. Subrecipient Form – Complete one form for each subrecipient**

**Subrecipient or Contractor Name:** NASHUA SOUP KITCHEN AND SHELTER  
**City:** NASHUA SOUP KITCHEN AND SHELTER  
**State:** NH  
**Zip Code:** 99999,  
**DUNS Number:**  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 485211

**Subrecipient or Contractor Name:** SOUTHERN NEW HAMPSHIRE SERVICES, INC  
**City:** MANCHESTER  
**State:** NH  
**Zip Code:** 03108,  
**DUNS Number:**  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 274779

**Subrecipient or Contractor Name:** THE BRIDGE HOUSE, INC  
**City:** Plymouth  
**State:** NH  
**Zip Code:** 03264,  
**DUNS Number:** 626410323  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 75400

**Subrecipient or Contractor Name:** BELKNAP MERRIMACK CAP  
**City:** Concord  
**State:** NH  
**Zip Code:** 03302, 1016  
**DUNS Number:** 073997504  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 767679

**Subrecipient or Contractor Name:** FAMILIES IN TRANSITION  
**City:** Manchester  
**State:** NH  
**Zip Code:** 03101, 1952  
**DUNS Number:** 852360399  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 792500

**Subrecipient or Contractor Name:** CROSS ROADS HOUSE, INC., NH  
**City:** Portsmouth  
**State:** NH  
**Zip Code:** 03801, 5435  
**DUNS Number:** 171774979  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 384923

**Subrecipient or Contractor Name:** TRICOUNTY CAP

**City:** Berlin

**State:** NH

**Zip Code:** 03570, 1911

**DUNS Number:** 073975708

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 542250

**Subrecipient or Contractor Name:** MY FRIEND'S PLACE, INC

**City:** Dover

**State:** NH

**Zip Code:** 03820, 3635

**DUNS Number:** 017249801

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 85000

**Subrecipient or Contractor Name:** THE WAY HOME

**City:** Manchester

**State:** NH

**Zip Code:** 03103, 4813

**DUNS Number:** 146234211

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 296479

**Subrecipient or Contractor Name:** SALVATION ARMY MCKENNA

**City:** Concord

**State:** NH

**Zip Code:** 03301,

**DUNS Number:** 016225225

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Faith-Based Organization

**ESG Subgrant or Contract Award Amount:** 158505

**Subrecipient or Contractor Name:** SOUTHWESTERN COMMUNITY SERVICES

**City:** Keene

**State:** NH

**Zip Code:** 03431, 3748

**DUNS Number:** 081251381

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 681130

**Subrecipient or Contractor Name:** Salvation Army

**City:** Laconia

**State:** NH

**Zip Code:** 03246, 3857

**DUNS Number:** 062517941

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Faith-Based Organization

**ESG Subgrant or Contract Award Amount:** 146000

**Subrecipient or Contractor Name:** Friends Program

**City:** Concord

**State:** NH

**Zip Code:** 03301, 3678

**DUNS Number:** 183591320

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 109357

**Subrecipient or Contractor Name:** Community Action Partnership of Strafford County

**City:** Dover

**State:** NH

**Zip Code:** 03820, 3414

**DUNS Number:** 099356586

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 686779

**Subrecipient or Contractor Name:** Easter Seals NH, Inc.

**City:** Manchester

**State:** NH

**Zip Code:** 03103, 4803

**DUNS Number:** 085573467

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 531309

**Subrecipient or Contractor Name:** Front Door Agency

**City:** Nashua

**State:** NH

**Zip Code:** 03064, 2328

**DUNS Number:** 879861474

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 465547

**Subrecipient or Contractor Name:** Institute for Community Alliances

**City:** Des Moines

**State:** IA

**Zip Code:** 50314, 2527

**DUNS Number:** 149341732

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 85000

**Subrecipient or Contractor Name:** The Mental Health Center of Greater Manchester

**City:** Manchester

**State:** NH

**Zip Code:** 03103, 3628

**DUNS Number:** 081249823

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 1092314

**Subrecipient or Contractor Name:** Hundred Nights, INC

**City:** Keene

**State:** NH

**Zip Code:** 03431, 3641

**DUNS Number:** 079746802

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 132081

**Subrecipient or Contractor Name:** Helping Hands Ministries Inc

**City:** Manchester

**State:** NH

**Zip Code:** 03101, 1635

**DUNS Number:** 780126991

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 120690

**Subrecipient or Contractor Name:** Waypoint

**City:** Manchester

**State:** NH

**Zip Code:** 03101, 1804

**DUNS Number:** 095505905

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 109385

**Subrecipient or Contractor Name:** New Generation

**City:** Greenland

**State:** NH

**Zip Code:** 03840, 2234

**DUNS Number:** 960659241

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 82983

**Subrecipient or Contractor Name:** Marguerites Place  
**City:** Nashua  
**State:** NH  
**Zip Code:** 03060, 3828  
**DUNS Number:** 861103687  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 86740

**Subrecipient or Contractor Name:** Seacoast Family Promise  
**City:** Exeter  
**State:** NH  
**Zip Code:** 03833, 4842  
**DUNS Number:** 016445117  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 52828

## CR-65 - Persons Assisted

### 4. Persons Served

#### 4a. Complete for Homelessness Prevention Activities

Number of Persons in Households	Total
Adults	129
Children	96
Don't Know/Refused/Other	2
Missing Information	0
<b>Total</b>	<b>227</b>

Table 16 – Household Information for Homeless Prevention Activities

#### 4b. Complete for Rapid Re-Housing Activities

Number of Persons in Households	Total
Adults	225
Children	137
Don't Know/Refused/Other	1
Missing Information	0
<b>Total</b>	<b>363</b>

Table 17 – Household Information for Rapid Re-Housing Activities

**4c. Complete for Shelter**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	3,191
Children	600
Don't Know/Refused/Other	3
Missing Information	1
<b>Total</b>	<b>3,795</b>

**Table 18 – Shelter Information**

**4d. Street Outreach**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	548
Children	14
Don't Know/Refused/Other	95
Missing Information	0
<b>Total</b>	<b>657</b>

**Table 19 – Household Information for Street Outreach**

**4e. Totals for all Persons Served with ESG**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	4,093
Children	847
Don't Know/Refused/Other	101
Missing Information	1
<b>Total</b>	<b>5,042</b>

**Table 20 – Household Information for Persons Served with ESG**

**5. Gender—Complete for All Activities**

	<b>Total</b>
Male	2,868
Female	2,048
Transgender	14
Don't Know/Refused/Other	112
Missing Information	0
<b>Total</b>	<b>5,042</b>

**Table 21 – Gender Information**



## 6. Age—Complete for All Activities

	Total
Under 18	847
18-24	405
25 and over	3,685
Don't Know/Refused/Other	7
Missing Information	98
<b>Total</b>	<b>5,042</b>

Table 22 – Age Information

## 7. Special Populations Served—Complete for All Activities

Subpopulation	Number of Persons in Households			
	Total	Total Persons Served – Prevention	Total Persons Served – RRH	Total Persons Served in Emergency Shelters
Veterans	152	10	25	117
Victims of Domestic Violence	733	14	45	674
Elderly	250	10	16	224
HIV/AIDS	41	0	0	41
Chronically Homeless	916	0	72	844
<b>Persons with Disabilities:</b>				
Severely Mentally Ill	1,457	40	123	1,294
Chronic Substance Abuse	230	2	14	214
Other Disability	1,915	51	190	1,674
Total (Unduplicated if possible)	5,701	134	485	5,082

Table 23 – Special Population Served

## CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

### 10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed-nights available	307,130
Total Number of bed-nights provided	261,203
Capacity Utilization	85.05%

Table 24 – Shelter Capacity

### 11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

1. Performance Benchmark: Reduce the length of time program participants spend homeless. For a program to meet this performance benchmark, households served by the program should move into permanent housing in an average of 30 days or less. The average length of time for ESG households from project entry of the homelessness experience to permanent housing placement was 41 Days.
2. Performance Benchmark #2: Permanent housing success rates. For a program to meet this performance benchmark, at least 80 percent of households that exit a rapid rehousing program should exit to permanent housing. The average percentage of ESG Rapid Rehousing households exiting to permanent housing placements upon program exit was 72%.
3. Performance Benchmark #3: Successful Placement in, or Retention of Permanent Housing: For a program to meet this performance benchmark, at least 90 percent of households that exit a prevention program should retain permanent housing at program exit. The average percentage of ESG Prevention households exiting the program with housing retention was 88%.
4. Performance Benchmark #4: The extent to which individuals who exit homelessness into permanent housing destinations return to homelessness: This benchmark measures the returns from PH back into homelessness within 12 months. The average percentage of returns into homelessness for ESG households are: Street Outreach 6%, Emergency Shelter 4%, Rapid Rehousing 2%.

## CR-75 – Expenditures

### 11. Expenditures

#### 11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Expenditures for Rental Assistance	181,073	180,848	131,605
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	10,885
Expenditures for Housing Relocation & Stabilization Services - Services	98,714	102,149	64,747
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0	0
<b>Subtotal Homelessness Prevention</b>	<b>279,787</b>	<b>282,997</b>	<b>207,237</b>

Table 25 – ESG Expenditures for Homelessness Prevention

#### 11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Expenditures for Rental Assistance	343,755	371,524	87,722
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	8,787
Expenditures for Housing Relocation & Stabilization Services - Services	173,697	175,364	34,338
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
<b>Subtotal Rapid Re-Housing</b>	<b>517,452</b>	<b>546,888</b>	<b>130,847</b>

Table 26 – ESG Expenditures for Rapid Re-Housing

#### 11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Essential Services	0	0	648,023
Operations	0	0	492,202
Renovation	0	0	130,445
Major Rehab	0	0	0
Conversion	0	0	0
<b>Subtotal</b>	<b>0</b>	<b>0</b>	<b>1,270,670</b>

Table 27 – ESG Expenditures for Emergency Shelter

**11d. Other Grant Expenditures**

	Dollar Amount of Expenditures in Program Year		
	2018	2019	2020
Street Outreach	0	0	579,624
HMIS	52,000	81,007	43,419
Administration	65,266	67,596	58,192

**Table 28 - Other Grant Expenditures**

**11e. Total ESG Grant Funds**

Total ESG Funds Expended	2018	2019	2020
	914,505	978,488	2,289,989

**Table 29 - Total ESG Funds Expended**

**11f. Match Source**

	2018	2019	2020
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	0	0	0
Local Government	0	0	0
Private Funds	0	0	0
Other	200,652	196,433	152,632
Fees	0	0	0
Program Income	0	0	0
<b>Total Match Amount</b>	<b>200,652</b>	<b>196,433</b>	<b>152,632</b>

**Table 30 - Other Funds Expended on Eligible ESG Activities**

**11g. Total**

Total Amount of Funds Expended on ESG Activities	2018	2019	2020
	1,115,157	1,174,921	2,442,621

**Table 31 - Total Amount of Funds Expended on ESG Activities**