



STATE OF NEW HAMPSHIRE
ANNUAL PERFORMANCE EVALUATION REPORT
2021



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DISCLAIMER:

The contents of this document are presented in the exact format as required by the U.S. Department of Housing and Urban Development' (HUD) Integrated Disbursement and Information System (IDIS). This content is downloaded directly from IDIS to allow citizens participation and public comment. The Consolidated Plan is carried out through Annual Action Plans, which provide a concise summary of the actions, activities, and the specific federal and non-federal resources that will be used each year to address the priority needs and specific goals identified by the Consolidated Plan. *Grantees report on accomplishments and progress toward Consolidated Plan goals in the Consolidated Annual Performance and Evaluation Report (CAPER)*. IDIS is a nationwide database and provides HUD with current information regarding the program activities underway across the Nation, including funding data. HUD uses this information to report to Congress and monitor grantees. New Hampshire's Grantees include the Bureau of Housing Supports (BHS). All Grantees must enter their information directly into IDIS. Each section requires specific information from the various programs in New Hampshire.

CR-05 - Goals and Outcomes

New Hampshire progress during the 2021 Program Plan year in carrying out the strategic plan and action plan.

During 2021 HOME funds contributed to the construction of 136 units of affordable housing including 102 age-restricted and 34 units of family housing. All 136 units were new construction.

During 2021 HTF funds were contributed to the construction of 48 units of affordable housing. 40 of those units were new construction while 8 were rehabilitation.

With the rising cost of construction, the number of units that can be created with each new project, and the number of projects able to move forward successfully is becoming smaller and has been on a decline. Many projects are currently renting up and have not been closed out in IDIS yet.

Of the 191 PRA 811 units to be put under contract by September 2021, 187 units have entered into a rental assistance contract.

In 2021, the CDBG program rehabbed or preserved 296 housing units, created, or retained 74 jobs, provided TA to 482 micro businesses, assisted 1,084 persons through public facility improvements, and 613 persons through emergency grants. These eligible activities are identified by activity codes that will not always fit neatly into a broad list of proposed outcomes and indicators. CDFA reports outcomes based on grantee activity accomplishments in the year they are reported to CDFA and allocates the outcomes to the accomplishment that best fits the activity.

CDBG allows for a wide range of activities that are funded in competitive grant rounds. As CDFA does not know what applicants will apply for in a given year, it is difficult to set goals except in the very broadest sense. This is further complicated by the timing of when activities are completed and reported in IDIS and whether the activity fits with the corresponding outcome from the Consolidated Plan. Accomplishments do not closely match estimates in any category in the tables due to the subjective nature of estimating and then measuring accomplishments.

Expanding street outreach through ESG and ESGCV increased identification and equitable engagement across the state to promote more comprehensive housing connections, decrease the number of persons unsheltered and aid in New Hampshire’s efforts to prevent, prepare for, or respond to coronavirus. The remaining ESG funds were invested in expanding Rapid Rehousing and Homelessness Prevention projects. These projects assist individuals and families experiencing homelessness, or who are at risk of homelessness regain housing stability and provide comprehensive wraparound services with rental assistance to maintain housing stability.

Annual Outcomes

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
811 Project Rental Assistance for SMI	Affordable Housing	Section 811: \$	Other	Other	175	187	106.86%	150	145	0.00%
Catalyze Economic Development	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	450	25	5.56%	90	74	82.22%
Catalyze Economic Development	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	0	4		0	4	
Emergency Shelter Response	Homeless		Homeless Person Overnight Shelter	Persons Assisted	2000	1697	84.85%	2000	1697	84.85%

Emphasize Building Capacity	Affordable Housing Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	120	0	0.00%	24	0	0.00%
Emphasize Building Capacity	Affordable Housing Non-Housing Community Development	CDBG: \$	Rental units rehabilitated	Household Housing Unit	20	0	0.00%	20	0	0.00%
Emphasize Building Capacity	Affordable Housing Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	10	0	0.00%	10	0	0.00%
Expand and Improve Housing Opportunities	Affordable Housing	CDBG: \$	Rental units constructed	Household Housing Unit	165	34	20.61%	33	34	103.03%
Expand and Improve Housing Opportunities	Affordable Housing	CDBG: \$	Rental units rehabilitated	Household Housing Unit	335	262	78.21%	67	262	391.04%
Expand and Improve Housing Opportunities	Affordable Housing	CDBG: \$	Homeowner Housing Added	Household Housing Unit	0	0		0	0	
Expand and Improve Housing Opportunities	Affordable Housing	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	0	0		0	0	

Expand and Improve Housing Opportunities	Affordable Housing	CDBG: \$	Housing for Homeless added	Household Housing Unit	0	0		0	0	
Expand and Improve Housing Opportunities	Affordable Housing	CDBG: \$	Housing for People with HIV/AIDS added	Household Housing Unit	0	0		0	0	
Improve and Create Public Facilities	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	20000	14563	72.82%	400	14563	3,640.75%
Improve and Create Public Facilities	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted		0		0	0	
Multifamily Affordable Rental Production	Affordable Housing	HOME: \$ / HTF: \$	Rental units constructed	Household Housing Unit	750	194	25.87%	150	184	122.67%
Preservation of Affordable Rental Properties	Affordable Housing	HOME: \$	Rental units rehabilitated	Household Housing Unit	375	0	0.00%	75	0	0.00%
Promote Housing Stability	Homeless	ESG: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	400	327	81.75%	100	327	327.00%

Promote Housing Stability	Homeless	ESG: \$	Homelessness Prevention	Persons Assisted	100	144	144.00%	75	144	192.00%
Respond to Unforeseen Challenges	Affordable Housing Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	250	613	245.20%	50	613	1,226.00%
Strengthen Small Businesses	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	0	13		0	13	
Strengthen Small Businesses	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	1700	482	28.35%	340	482	141.76%
TBRA/VASH for Homeless Veterans	Affordable Housing	HUD-VASH: \$	Homelessness Prevention	Persons Assisted	925	189	20.43%	185	189	0.00%
Unsheltered Increased identification/engagement	Homeless	ESG: \$	Other	Other	1000	1041	104.10%	1000	1041	104.10%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

New Hampshire’s use of funds, particularly CDBG, address the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

HOME/LIHTC: Through New Hampshire Housing's LIHTC Qualified Allocation Plan competitive scoring allows for diverse projects of the best quality and the most efficient use of resources that are spread throughout the state. Other primary priorities drive the project selection including the addition of new units to the affordable housing inventory, income targeting, service enrichment, project readiness to proceed, non-profit sponsored housing and energy efficiency.

CDBG allows for a wide range of activities that are funded in competitive grant rounds. The activities themselves are chosen by applicants. As CDFA does not know what applicants will apply for in a given year, it is difficult to set goals except in the very broadest sense. This is further complicated by the timing of when activities are completed and reported in IDIS and whether the activity fits with the corresponding outcome from the Consolidated Plan. Accomplishments do not closely match estimates in any category in the tables due to the subjective nature of estimating and then measuring accomplishments.

Over the period of this Action Plan, CDFA has seen an increase in the number of individuals served as a result of a large number of beneficiaries from several CDBG-CV funded public services projects. Also, there are projects such as infrastructure in manufactured housing parks which, because they are reported as public facilities, the beneficiaries are individuals vs. households, but they are still clearly supporting housing units. We also continue to see a great increase in the demand for microenterprise assistance. These businesses are working hard to continue to grow amidst pandemic challenges, supply chain issues, and inflation.

The allocation of funds in the approved 2021 AP is now 30/30/30 housing, public facilities and economic development and we continue to encourage more housing applications. The amount available for microenterprise has been increased. The amount available for Planning Studies has been increased to \$25,000 and applications can now be submitted on a rolling basis. We continue to receive a number of planning study applications in the housing, public facilities, and economic development areas. Because they are planning only, there is no beneficiary data to report.

CR-10 - Racial and Ethnic composition of families assisted

	CDBG	HOME	ESG	HTF
White	8,349	16	2,803	15
Black or African American	102	0	168	0
Asian	44	0	9	0
American Indian or American Native	18	0	7	0
Native Hawaiian or Other Pacific Islander	1	0	7	0
Total	8,514	16	2,994	15
Hispanic	457	0	205	0
Not Hispanic	8,057	16	2,775	15

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

HOME/HTF: According to New Hampshire Housing's 2020 Analysis of impediments to Fair Housing Choice the majority of the state's residents are non-Latino Whites. Non-White groups in the state account for a very small percentage of the population, with a greater presence in the entitlement cities of Manchester and Nashua than elsewhere.

ESG: 102 individuals served identified with the additional HUD racial category of "multiple races"

CDBG: Grantee reporting indicates that the CDBG program served a population with a race/ethnicity make-up that is consistent with that of the non-entitlement communities that the program serves.

CR-15 - Resources and Investments 91.520(a)

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	9,470,915	7,267,800
HOME	public - federal	11,179,842	3,417,643
ESG	public - federal	933,800	775,776
HTF	public - federal	8,279,042	1,460,983
HUD-VASH	public - federal	1,137,000	1,137,000
LIHTC	public - federal	3,482,390	3,482,390
Section 811	public - federal	500,000	500,000
HOME-ARP Admin	public - federal	637,908	55,867

Table 3 - Resources Made Available

Narrative

HOME Investment Partnerships Program, Low Income Housing Tax Credits, Housing Trust Fund and state Affordable Housing Funds as well as some TCAP funds and owners' equity are the funds made available to projects during 2021. HUD VASH funding has been increased to support 189 units of Tenant Based Rental Assistance and 24 units of Project Based Rental Assistance. New Hampshire Housing has 340 vouchers under the Mainstream Housing Program. Mainstream vouchers serve households that include a non-elderly person(s) with disabilities, defined as any family that includes a person with disabilities who is at least 18 years old and not yet 62 years old. On 7/1/2021 New Hampshire Housing received 120 Emergency Housing Vouchers that serve households who are experiencing homelessness; at risk of homelessness; fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, staling, or human trafficking. The voucher will prevent the family's homelessness or housing instability.

ESG was procured during the 2021 CAPER period. New subrecipients received approved contracts starting 7/1/2022. During that period, subrecipients continued to spend down remaining ESG-CV funds to hit the progressive expenditure schedule benchmarks determined by HUD.

CDBG-CV funding continued to be expended during PY 2021, also \$5 million dollars in State Community Development Tax Credits are made available annually.

Geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
New Hampshire	100	100	

Table 4 – geographic distribution and location of investments

Narrative

HOME:

Sanborn Crossing: 102 units of age-restricted housing, 13 HOME assisted, located in Londonderry NH.

Penacook Landing Phase I: 34 units of general occupancy housing, 3 HOME assisted located in Penacook NH.

HTF:

Academy Street: 4 units of affordable housing to assist homeless persons and/or families with all 4 being HTF units located in Rochester NH.

Penacook Landing Phase I: 34 units of general occupancy housing, 3 HTF assisted, located in Penacook NH.

10 Green Street: 4 units of affordable housing to assist homeless persons and/or families with all 4 being HTF units located in Concord NH.

Bridge House Expansion: 6 units of residential supportive housing to assist homeless persons with 4 being HTF units located in Plymouth NH.

CDBG does not target particular geographic areas for funding. In 2021, municipalities receiving funds included Conway, Berlin, Claremont, Laconia, Salem and several others across the state.

Leveraging

Federal funds leveraged additional resources (private, state and local funds), described below located within the jurisdiction were used to address the needs identified in the plan.

No publicly owned land or property was available for affordable housing in 2021.

HOME: HOME funds are invested in new projects as development subsidy to "buy" deeper income targeting, leverage private resources with Low Income Housing Tax Credit program along with additional subsidy raised through a variety of sources including the Federal Home Loan Bank of Boston, private donations and state and local CDBG. National Housing Trust Fund (HTF) has no match requirements, nonetheless resources will be available for use in Low Income Housing Tax Credit projects which plan units affordable to extremely low-income households. Scoring incentives will favor further restriction of those units to serve particular populations. HTF units developed without Low Income Housing Tax Credits may leverage HOME or non-federal funds and scoring incentives will be available proportional to the leveraging of other funds.

ESG: Agencies and partners worked closely and collaboratively to leverage all federal, state and local dollars coming to New Hampshire for strategic investments to build out the outreach system and support shelter operations as programs transitioned through the pandemic. These investments targeted supporting individuals and families on a pathway to permanent housing while providing crisis assessments and referrals to address immediate needs and safety planning. BHS requires all sub-recipients to provide 25% in match, which can be used for any ESG eligible activity.

CDBG requires match in both Economic Development and certain Public Facility projects. Most CDBG projects boast some level of leverage, even if minimal. In 2021, newly funded projects had numerous sources of leverage including the municipality, subrecipient equity, banks, Regional Development Corporations, Low Income Housing Tax Credits, Northern Borders Regional Commission, and USDA funds.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	\$689,245.28
2. Match contributed during current Federal fiscal year	0
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	\$689,245.28
4. Match liability for current Federal fiscal year	0
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	\$689,245.28

Table 5 – Fiscal Year Summary - HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at beginning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
1427069	3084298.43	1330913.72	0	3180453.71

Table 7 – Program Income

Minority Business Enterprises and Women Business Enterprises						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Dollar Amount	0	0	0			
Number	0	0	0			
Sub-Contracts						
Number	0	0	0			
Dollar Amount	0	0	0			

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition						
Parcels Acquired		0	0			
Businesses Displaced		0	0			
Nonprofit Organizations Displaced		0	0			
Households Temporarily Relocated, not Displaced		0	0			
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

New Hampshire’s progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	711	483
Number of Non-Homeless households to be provided affordable housing units	375	839
Number of Special-Needs households to be provided affordable housing units	55	0
Total	1,141	1322

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	741	842
Number of households supported through The Production of New Units	200	176
Number of households supported through Rehab of Existing Units	200	304
Number of households supported through Acquisition of Existing Units	0	0
Total	1,141	1322

Table 12 – Number of Households Supported

Discussion of the goals and outcomes and any issues encountered in meeting these goals.

HOME/HTF: Due to the fairly unpredictable project completion timing, the numbers for end of the year beneficiary counts are uncertain when calculating a goal. The numeric goals are an estimated based Program Planning projections and are not always the best representation of what is able to be completed throughout the year. Awards are made through a competitive process and it is difficult to know all of the projects that will be funded in a given year, what projects will be completed and how many individuals and/or families will benefit from these projects. The actual numbers represent the outcomes and completion of projects in the year 2021.

ESG: The number of households served through rental assistance with ESG was less than projected. The extreme lack of housing availability in NH has made locating open units with landlords willing to serve households very difficult. This has impacted subrecipients ability to provide rental assistance. Once placed in the unit, households receive the financial assistance. The high acuity of households has also intensified the amount of supportive services offered per household in order to maintain housing stability.

Outcomes and the impact of future annual action plans.

HOME/HTF: The goal number fluctuates year to year as do the outcomes, given the flow of applications and the nature of the development pipeline. Future annual action goals will continue to demonstrate this.

ESG: The difficulty in locating units and willing landlords has been a discussion in all planning groups mentioned earlier in this CAPER (housing coalitions, local service delivery networks, the Gov's Housing Council...etc.). Elements such as landlord incentives and cleaning costs have been implemented as strategies to help increase the number of units for households. Securing units will allow subrecipients to provide rental assistance to those households.

Income data of Households served some, extremely low income, low-income, and moderate-income persons served by each activity.

Number of Households Served	CDBG Actual	HOME Actual	HTF Actual
Extremely Low-income	80	4	15
Low-income	202	10	
Moderate-income	8	2	
Total	290	16	15

Table 13 – Number of Households Served

Narrative Information

HOME: The HOME funds in 2021 served 4 extremely low-income households, 10 low-income households and 2 moderate-income households as shown in the beneficiary data.

HTF: The HTF funds in 2021 all served extremely low-income households, as shown in the beneficiary data.

New Hampshire Housing helps to finance and support affordable housing across the state of New Hampshire. By creating new units and rehabilitating current units, New Hampshire Housing is able to help increase the amount of affordable units available to help low and extremely low income individuals and families to find homes. Additionally, the 811 PRA program creates an opportunity for extremely low-income persons with severe mental illness to live as independently as possible through the coordination of voluntary services and providing a choice of integrated housing options that is affordable to extremely low-income persons because it comes with rental assistance.

CDBG: The vast majority of persons served with CDBG funds are under 60% or 30% of the Area Median Income. The CDBG rating and ranking system prioritizes projects that benefit individuals with worst case needs.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

New Hampshire’s progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

ESG and ESG CARES funds assisted to increase the housing and homelessness systems during the pandemic. NH COCs continue to work to reduce homelessness through a variety of services designed to identify, engage and support persons experiencing homelessness -especially unsheltered persons. The statewide CES (Coordinated Entry

System) standardizes how households are assessed, prioritized, and referred to housing and services. Outreach is conducted with multidisciplinary stakeholders for a community wide response. This ensures complete coverage and identification and prioritization of those most vulnerable through the new COC Common assessment tool. Outreach collaboratives promote strategic leveraging of resources. Examples of dedicated outreach programs include ESG Street Outreach, SAMHSA Projects for Assistance in Transition from Homelessness (PATH), SAMHSA Grants for the Benefit of Homeless Individuals (GBHI), VAMC Outreach Social Workers, Healthcare for the Homeless and Waypoint Youth Outreach. Outreach efforts are coordinated with broader networks of services who may encounter individuals experiencing homelessness but primary role is broader; police and fire, SUD/ MAT providers, regional public health networks, faith-based organizations, Medicaid...etc. This gives varied perspectives with client centered, culturally responsive lens. All outreach is housing focused and Housing First. Outreach workers address urgent physical needs, like providing meals, blankets, clothes, or toiletries; connect to programs targeted to persons experiencing homelessness, mainstream social services and housing programs. Evidenced based practices such as Motivational Interviewing, Trauma Informed Care, and Harm Reduction are provided to promote positive outcomes. NH recognized that during the pandemic, those experiencing homelessness were at high risk of coronavirus and that lack of housing contributes to overall poor physical and mental health outcomes. Expanding street outreach and shelter operations increased identification and equitable access to promote more housing connections, decrease the number of persons unsheltered. Outreach conducts ongoing pandemic safety education, PPE connections, mobile showers and hand washing stations, the rollout of testing and vaccination strategies for persons experiencing unsheltered homelessness in partnership with regional public health networks. The CARES activities of hazard pay and volunteer incentives were used to further connections with unsheltered households

Addressing the emergency shelter and transitional housing needs of homeless persons

NH has implemented a statewide Coordinated Entry System (CES) which allows for person centered assessment of needs and services. Regional Access points assess individuals and families identified and connect to services listed above, including emergency shelter and transitional housing. Coordinated Entry and outreach do not require individuals to enter emergency shelter or transitional housing as a prerequisite to accessing permanent housing, but street outreach does make immediate connections to emergency shelter or temporary housing to provide safe options for individuals and families while they are on a pathway to permanent housing. The goal of emergency shelter and transitional housing in NH is to offer immediate and easy access to safe and decent shelter to anyone that needs it and then to rehouse people as quickly as possible. Trainings on Evidenced Based Practices such as Trauma Informed Care, Motivational Interviewing and Harm Reduction are also provided to Emergency Shelter and Transitional Housing staff, aimed at client centered and strengths-based approaches for persons served. Providers also have protocols to ensure that people fleeing domestic violence, as well as dating violence, sexual assault, trafficking or stalking have safe and confidential access to the coordinated entry and sheltering process. In 2020, the Domestic Violence RAP was established for anyone fleeing or attempting to flee domestic violence (DV) to provide linkages to emergency shelter and housing. CARES funding also significantly expanded shelter operations overall, allowing for renovations relevant to CDC guidance for current shelters, new temporary shelters and hoteling. Beyond these, the State of NH stood up two isolation and quarantine shelters providing transportation and wraparound services for persons experiencing unsheltered homelessness exposed to, or testing positive for COVID-19. CARES activities of transportation and volunteer incentives allowed for more robust testing and vaccination work

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

NH implements a comprehensive system to help low-income individuals and families avoid entering into the homelessness experience. Through CES, Diversion is conducted with all persons identified. This emphasizes using individuals' natural supports and strengths to problem solve potential resolutions in avoiding the homelessness experience. In the event the households cannot be safely diverted, prevention programs such as the Emergency Solutions Grant (ESG) Homelessness Prevention or RRH, Supportive Services for Veteran Families (SSVF) Homelessness, other federal CARES and American Rescue Plan funding such as the NH Emergency Rental Assistance Program (NH-ERAP), municipality financial assistance, and faith based financial assistance networks are alerted for collaboration and coordination of community partners, public and privately funded service and support systems. NH leverages eviction prevention and homelessness prevention programs to maximize the impact and best match household circumstance to the resources they need. Homelessness prevention extends beyond just eviction prevention to serve those discharging from publicly funded institutions and systems of care. Through CES, individuals and families are connected to navigators to match with housing program and services based on the circumstance. These navigators help households address housing, health, social services, employment, education, or youth needs. For those exiting healthcare facilities for example, in addition to RRH and PSH options, targeted transitional housing such as Grant and Per Diem's "Hospital to Home" and Harbor Homes Transitional Housing Program for those exiting the NH State Hospital are available, and the Housing Bridge Subsidy Program with wraparound services to put individuals on a pathway to permanent housing. Projects such as the Family Unification Program and Foster Youth to Independence Initiative leverage partnerships with housing authorities and, DCYF and community partners for families who are unable to secure affordable housing for their children or dependents, former foster youth at risk of homelessness, youth transitioning out of foster care and families whose children are placed in care by the state. Additionally, working with services such as VAMC's Veterans Justice Outreach and Re-entry Clinicians increases identification of individuals who would otherwise discharge into homelessness from incarceration. In 2020, the Governor's Council on Housing Stability was established and produced a Statewide Plan to End Homelessness in NH. One of the ongoing community measures of the homelessness system is to increase discharges from public institutions directly into stable housing, averting homelessness (i.e. corrections, recovery homes, mental health facilities).

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The continuum of cares coordinated entry processes provide direct entry points to accessing PH including affordable housing. Beyond connections to COC and ESG housing options, navigators are trained to quickly connect

with mainstream housing and service resources which will provide community linkages for ongoing housing stability. System planning groups such as the NH Housing and Community Development Planning council, the COCs, Local Service Delivery Networks and more meet regularly to strategically plan and review access to affordable housing units and designing inclusive programming to best leverage federal funding. For example, ESG providers working with households 6 months post rental assistance for case management services aimed at preventing a return to homelessness. Regarding the metrics, NH is currently engaged in Ending Veteran, Youth and Chronic Homelessness initiatives. These initiatives measure the amount of newly identified persons in each category, the length of time in the homelessness experience and the amount of persons housed within a 90 day period. When identified, providers engage in a diversion/ problem solving discussion, and if unable to be diverted, enter individuals into the Coordinated Entry Project. Providers then assess households for prioritization using the COVID-19 common assessment tool. This standardized system ensures more objective, equitable, access to housing programs based upon vulnerability. Regional lists are then pulled and case conferencing is conducted to identify any outstanding barriers which may be causing the household to extend their time in the homelessness experience, or to identify housing retention barriers which may cause households to reenter the homelessness experience, with solutions discussed. Outcomes from this list are measured to determine effectiveness of interventions. Outcomes such as reducing the length of time spent homeless, exits to PH, reductions of returns to homelessness are outcome measurements in funding contracts to institutionalize the objectives of the funds. As such, the use of data is crucial in measuring the impact and housing outcomes for persons experiencing homelessness. In 2019, BHS transitioned to a new HMIS vendor the Institute for Community Alliances (ICA) to better meet the data needs of the three COCs. The statewide Homeless Management Information System data system allows for better coordination and efficiency with the system, along with the ability to spot trends and respond accordingly. As the HMIS Lead, ICA can better track performance and make program and system adjustments to improve its performance and better serve persons experiencing homelessness. This also allows for more visual, transparent data used to educate stakeholders such as landlords, the business community and funders on additional investments needed in affordable housing. The largest challenges providers face in meeting the outcome goals above are the lack of available affordable housing units overall, and landlords willing to accept and work with households serve.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

Some of New Hampshire's Public housing Authorities have been active as developers of additional affordable housing utilizing HOME, CDBG, LIHTC, HTF and other affordable housing resources. For several reasons including their non-profit status and well-established management capacity, they compete favorably for resources and are welcome applicants. Their expertise and experience in operating affordable housing for low-income households helps them compete favorably for affordable housing financing.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

New Hampshire Housing markets all Consolidated Plan public participation opportunities to the residents of each of New Hampshire's Public Housing Authorities. Additionally, other targeted low-income groups are invited to

participate in public meetings in order to obtain comments about the beneficiary targeting and distribution of HUD CPD funds. A few different types of homeownership assistance are available for and marketed to public housing and housing choice voucher households.

Households with Housing Choice Vouchers or other tenant-based rental assistance are able to use that assistance to make mortgage payments. As of the end of 2021 there were 138 households participating in New Hampshire Housing's Homeownership Assistance Program. Financial literacy, first time homebuyer education, down payment assistance, and Individual Development Accounts with donated match are either administered by partners and supported by or provided directly by New Hampshire Housing.

Actions taken to provide assistance to troubled PHAs

None of New Hampshire's PHAs are designated as troubled.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

New Hampshire 2020 Analysis of Impediments to Fair Housing Choice in New Hampshire on our website at: www.nhhfa.org/wp-content/uploads/2022/01/2020-Analysis-Impediments-Fair-Housing-ChoiceNH.pdf

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

Underserved needs are generally due to limited resources disproportional to need. We go to great lengths to be good stewards of public dollars and address as many needs of beneficiary households as effectively as we can, and openly solicit input from partners, constituents, interested parties, and others on how to do this most effectively.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

New Hampshire Housing's design and construction standards require all rehab projects in buildings built prior to 1978 where children under 6 years may be residing to mitigate all lead-based paint hazards. In addition, New Hampshire Housing received \$4,983,542 for the continued abatement of lead-based paint hazards throughout the state. New Hampshire Housing has received \$6,000,000 from the State of NH for the State Lead Paint Hazard Remediation Fund Program. Over this past year New Hampshire Housing has overseen lead hazard control within development projects in our portfolio as well as other privately owned multifamily and single-family housing, clearing 72 units during 2021. In addition, New Hampshire Housing's asset management team inspects units annually and requires mitigation of any suspected lead-based paint hazards.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

New Hampshire Housing's Family Self Sufficiency program includes access to partially subsidized Individual Development Accounts that can help households save for education to improve earnings or to accumulate a down payment for a home purchase or down payment of a reliable automobile to access education, work, and greater

housing choice.

Job creation and retention are goals of CDBG. New Hampshire's CDBG program created or retained 74 jobs during 2021. Additionally, 482 businesses benefited from the development or improvement of entrepreneurial skills via the microenterprise set-aside of CDBG funds.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

Efforts are constantly made to improve the technical skills of the non-profit and municipal sector. CDFA provides operational and capacity building support to the non-profit community through allocation of state tax credits.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The Housing and Community Development Planning Council (the HCDPC), which provides consultation to New Hampshire's Consolidated Planning process, includes public and private housing representatives as well as government and private nonprofit social service agencies. The HCDPC is chaired by New Hampshire Housing as the lead agency for the Consolidated Planning process for the state. Additionally, New Hampshire Housing is represented on the Governor's Housing Stability Council, including this Council's Housing Instability & Homelessness System Workgroup, the Governor's Advisory Commission on Mental Health and the Corrections System, the Community Development Block Grant Program Advisory Council, New Hampshire's Mental Health Planning and Advisory Council, the State of NH Benefits Cliff Effect Working Group and the Council for Thriving Children. Representatives of the Community Development Finance Authority (CDFA) and the Bureau of Housing Supports actively participate in New Hampshire's Workforce Housing Council. CDFA is represented on the Governor's Council for Housing Stability and the National Collaborative for Digital Equity's Council on Systemic Inclusion. And the Bureau Chief for the State's Bureau of Housing Supports leads the Housing Instability and Homelessness Systems Workgroup of the state's Housing Stability Council, as well as participates in the Whole Family Approach to Jobs Cliff Effect Workgroup, Housing Action NH, and the NH HMIS Advisory Committee.

New Hampshire actions taken to overcome the effects of any impediments identified.

As required, VAWA emergency transfer request and outcome data is kept by all HOME, HTF and ESG subgrantees and reported annually by New Hampshire Housing and the Bureau of Housing Supports. There were no emergency transfers requested under 24 CFR 5.2005(e) and 24 CFR 92.359 pertaining to victims of domestic violence, dating violence, sexual assault, or stalking, including data on the outcomes of such requests for 2021, therefore there are no outcomes to report.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Citizen Participation Plan 91.105(d); 91.115(d)

Public comments on all Consolidated Plans and Performance reports (CAPER) are welcomed and received at all times. A notice of the comment period for the Draft CAPER is published in a newspaper with statewide circulation. Additionally, the DRAFT CAPER is announced via email to partners, constituents, and known interested parties as well as posted on New Hampshire Housing and CDFA websites. New Hampshire Housing provides a contact person for anyone who has issues accessing the DRAFT CAPER online and citizens may request a paper copy of the CAPER.

CR-45 - CDBG 91.520(c)

New Hampshire substantive changes made during 2021 based on program objectives and indications of how programs changed as a result of its experiences.

In 2021, there were no substantive changes in program objectives to the New Hampshire CDBG program. CDFA continued a strategic planning process for the CDBG program that included input from internal and external stakeholders. CDFA continues to update its online Application and Program Guide and Implementation Guides, important resources for applicants and grantees that helps ensure CDFA maintain appropriate levels of compliance with federal and state rules and regulations, as well as provides our partners thorough guidance on how to utilize the CDBG program. We continue to address the challenges that have emerged during the COVID 19 pandemic and challenging construction environment, and we will continue to reevaluate and adapt our programs to meet the needs of communities and non-profit organizations in our state.

CR-50 - HOME 91.520(d)

New Hampshire Housing's update regarding on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations.

A summary of general issues that are typically detected during an inspection are issues with the tenant files such as; forms not having signatures; missing forms and/or addendums to the lease; miscalculation of tenant income or assets, however, this usually does not result in a tenant being found to be ineligible to occupy an assisted unit; and failure to fully complete all information in the tenant income certification form. As for defects, generally found in the physical structure of the property during and inspection, these typically are minor issues such as: an exit sign needing a bulb replacement, a stopper missing in a sink, a small crack in a walkway or parking lot that could become a trip hazard if left unattended, small rips or holes in carpeting or small holes in the siding to the building. If a defect is an emergency, it is corrected within 24 hours of discovery; all other defects are corrected within 30 days of discovery.

New Hampshire's assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)

The authority implemented a set of actions to meet this requirement for HOME Investment in rental housing. Requirements include approval of a project specific Affirmative Fair Housing Market Plan (AFHMP), the provision of information to tenants and application review for compliance with applicable federal site and neighborhood standards. In addition, the Authority sponsors the Granite State Managers Association to hold annual Fair Housing Trainings to members and affiliates of developers and managers of affordable housing. Authority Asset

Management staff attends annual trainings.

Annual amount and use of program income for projects, including the number of projects and owner and tenant characteristics

Sanborn Crossing created a total of 102 age-restricted units in Londonderry, NH with 13 of those units being HOME assisted. 2 units at 0%-30% AMI, 9 units at 30%-50% AMI and 2 units at 50%-60% AMI. \$1,666,000 was used in Program Income to fund this project.

New Hampshire’s actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)

HOME is used to provide affordable housing units to households at 50% or less of AMI in coordination with LIHTC projects. In most cases HOME is blended into LIHTC projects, and it is rarely used as standalone funding in projects not using LIHTC. New Hampshire Housing will continue to support local and regional workforce housing efforts to help municipalities eliminate barriers to affordable housing development and will continue to track expiring use and try to refinance properties that could be at risk of being lost as affordable housing inventory. The method of distribution for Low Income Housing Tax Credits and HOME resources are reexamined and tweaked annually with considerable input from the affordable housing community so that the most compelling needs are addressed, and emerging issues are adapted to.

CR-56 - HTF 91.520(h)

HTF allocation plan projects for 2021.

At this point sixteen projects have been funded with HTF. Four were closed out in 2021 for a total of 15 units of affordable housing.

As required, VAWA emergency transfer request and outcome data is kept by all HOME, HTF and ESG subgrantees and reported annually by New Hampshire Housing and the Bureau of Housing Supports. There were no emergency transfers requested under 24 CFR 5.2005(e) and 24 CFR 92.359 pertaining to victims of domestic violence, dating violence, sexual assault, or stalking, including data on the outcomes of such requests for 2020, therefore there are no outcomes to report.

Tenure Type	0 – 30% AMI	0% of 30+ to poverty line (when poverty line is higher than 30% AMI)	% of the higher of 30+ AMI or poverty line to 50% AMI	Total Occupied Units	Units Completed, Not Occupied	Total Completed Units
Rental	15	0	0	15	0	15
Homebuyer	0	0	0	0	0	0

Table 15 - CR-56 HTF Units in HTF activities completed during the period

CR-58 – Section 3

Individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	32	2	0	0	4
Total Labor Hours	32				
Total Section 3 Worker Hours	32				
Total Targeted Section 3 Worker Hours	32				

Table 14 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers		x			x
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.		x			x
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).		x			x
Outreach efforts to identify and secure bids from Section 3 business concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.					
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.		x			x
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.					
Assisted residents with finding childcare.					
Assisted residents to apply for or attend community college or a four-year educational institution.					
Assisted residents to apply for or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.		x			x
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.					
Provided or connected residents with training on computer use or online technologies.					

Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.					
Other.		X			X

Table 15 – Qualitative Efforts - Number of Activities by Program

Narrative

A legal notice is posted statewide before construction begins on a project to ensure that all businesses and residents are made aware of and given an equal opportunity to apply for the job opportunities.

CR-60 - ESG 91.520(g)

**ESG Supplement to the CAPER in *e-snaps*
For Paperwork Reduction Act**

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name NEW HAMPSHIRE
Organizational DUNS Number 011040545
UEI
EIN/TIN Number 026000618
Identify the Field Office BOSTON
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance New Hampshire Balance of State CoC

ESG Contact Name

Prefix Mrs
First Name Melissa
Middle Name
Last Name Hatfield
Suffix
Title Bureau Administrator

ESG Contact Address

Street Address 1 129 Pleasant St
Street Address 2
City Concord
State NH
ZIP Code -
Phone Number 6032719197
Extension
Fax Number

Email Address Melissa.Hatfield@dhhs.nh.gov

ESG Secondary Contact

Prefix Ms
First Name Betsy
Last Name O'Connor
Suffix
Title Program Specialist III
Phone Number 6032719196
Extension
Email Address Betsy.O'Connor@dhhs.nh.gov

2. Reporting Period—All Recipients Complete

Program Year Start Date 07/01/2021
Program Year End Date 06/30/2022

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name: NASHUA SOUP KITCHEN AND SHELTER
City: NASHUA SOUP KITCHEN AND SHELTER
State: NH
Zip Code: 99999,
DUNS Number:
UEI:
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: 485211

Subrecipient or Contractor Name: SOUTHERN NEW HAMPSHIRE SERVICES, INC
City: MANCHESTER
State: NH
Zip Code: 03108,
DUNS Number:
UEI:
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: 274779

Subrecipient or Contractor Name: COMMUNITY ACTION PROGRAM BELKNAP-MERRIMACK COUNTIES, INC.

City: Concord

State: NH

Zip Code: 03301, 8520

DUNS Number: 999999999

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 767679

Subrecipient or Contractor Name: THE BRIDGE HOUSE, INC

City: Plymouth

State: NH

Zip Code: 03264,

DUNS Number: 626410323

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 75400

Subrecipient or Contractor Name: FAMILIES IN TRANSITION

City: Manchester

State: NH

Zip Code: 03101, 1952

DUNS Number: 852360399

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 792500

Subrecipient or Contractor Name: CROSS ROADS HOUSE, INC., NH

City: Portsmouth

State: NH

Zip Code: 03801, 5435

DUNS Number: 171774979

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 384923

Subrecipient or Contractor Name: TRICOUNTY CAP
City: Berlin
State: NH
Zip Code: 03570, 1911
DUNS Number: 073975708
UEI:
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: 542250

Subrecipient or Contractor Name: MY FRIEND'S PLACE, INC
City: Dover
State: NH
Zip Code: 03820, 3635
DUNS Number: 017249801
UEI:
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: 79249

Subrecipient or Contractor Name: THE WAY HOME
City: Manchester
State: NH
Zip Code: 03103, 4813
DUNS Number: 146234211
UEI:
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: 296479

Subrecipient or Contractor Name: SALVATION ARMY MCKENNA
City: Concord
State: NH
Zip Code: 03301,
DUNS Number: 016225225
UEI:
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Faith-Based Organization
ESG Subgrant or Contract Award Amount: 158505

Subrecipient or Contractor Name: SOUTHWESTERN COMMUNITY SERVICES

City: Keene

State: NH

Zip Code: 03431, 3748

DUNS Number: 081251381

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 681130

Subrecipient or Contractor Name: Salvation Army

City: Laconia

State: NH

Zip Code: 03246, 3857

DUNS Number: 062517941

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Faith-Based Organization

ESG Subgrant or Contract Award Amount: 146000

Subrecipient or Contractor Name: Friends Program

City: Concord

State: NH

Zip Code: 03301, 3678

DUNS Number: 183591320

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 109357

Subrecipient or Contractor Name: Community Action Partnership of Strafford County

City: Dover

State: NH

Zip Code: 03820, 3414

DUNS Number: 099356586

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 686779

Subrecipient or Contractor Name: Easter Seals NH, Inc.

City: Manchester

State: NH

Zip Code: 03103, 4803

DUNS Number: 085573467

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 531309

Subrecipient or Contractor Name: Front Door Agency

City: Nashua

State: NH

Zip Code: 03064, 2328

DUNS Number: 879861474

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 465547

Subrecipient or Contractor Name: Institute for Community Alliances

City: Des Moines

State: IA

Zip Code: 50314, 2527

DUNS Number: 149341732

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 85000

Subrecipient or Contractor Name: The Mental Health Center of Greater Manchester

City: Manchester

State: NH

Zip Code: 03103, 3628

DUNS Number: 081249823

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 1092314

Subrecipient or Contractor Name: Hundred Nights, INC

City: Keene

State: NH

Zip Code: 03431, 3641

DUNS Number: 079746802

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 132081

Subrecipient or Contractor Name: Helping Hands Ministries Inc

City: Manchester

State: NH

Zip Code: 03101, 1635

DUNS Number: 780126991

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 120690

Subrecipient or Contractor Name: Waypoint

City: Manchester

State: NH

Zip Code: 03101, 1804

DUNS Number: 095505905

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 109385

Subrecipient or Contractor Name: New Generation

City: Greenland

State: NH

Zip Code: 03840, 2234

DUNS Number: 960659241

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 82983

Subrecipient or Contractor Name: Marguerites Place

City: Nashua

State: NH

Zip Code: 03060, 3828

DUNS Number: 861103687

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 86740

Subrecipient or Contractor Name: New Hampshire Coalition Against Domestic and Sexual Violence

City: Concord

State: NH

Zip Code: 03301, 4915

DUNS Number: 602021487

UEI:

Is subrecipient a victim services provider: Y

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 529235

Subrecipient or Contractor Name: Seacoast Family Promise

City: Exeter

State: NH

Zip Code: 03833, 4842

DUNS Number: 016445117

UEI:

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: 52828

CR-65 - Persons Assisted

4. Persons Served

4a. Complete for Homelessness Prevention Activities

Number of Persons in Households	Total
Adults	98
Children	46
Don't Know/Refused/Other	0
Missing Information	0
Total	144

Table 16 – Household Information for Homeless Prevention Activities

4b. Complete for Rapid Re-Housing Activities

Number of Persons in Households	Total
Adults	168
Children	82
Don't Know/Refused/Other	0
Missing Information	0
Total	250

Table 17 – Household Information for Rapid Re-Housing Activities

4c. Complete for Shelter

Number of Persons in Households	Total
Adults	1,485
Children	211
Don't Know/Refused/Other	0
Missing Information	0
Total	1,696

Table 18 – Shelter Information

4d. Street Outreach

Number of Persons in Households	Total
Adults	947
Children	66
Don't Know/Refused/Other	0
Missing Information	0
Total	1,013

Table 19 – Household Information for Street Outreach

4e. Totals for all Persons Served with ESG

Number of Persons in Households	Total
Adults	2,698
Children	405
Don't Know/Refused/Other	0
Missing Information	0
Total	3,103

Table 20 – Household Information for Persons Served with ESG

5. Gender—Complete for All Activities

	Total
Male	1,834
Female	1,250
Transgender	17
Don't Know/Refused/Other	2
Missing Information	0
Total	3,103

Table 21 – Gender Information

6. Age-Complete for All Activities

	Total
Under 18	405
18-24	273
25 and over	2,475
Don't Know/Refused/Other	0
Missing Information	0
Total	3,103

Table 22– Age Information

7. Special Populations Served—Complete for All Activities

Number of Persons in Households

Subpopulation	Total	Total Persons Served – Prevention	Total Persons Served – RRH	Total Persons Served in Emergency Shelters
Veterans	155	7	26	53
Victims of Domestic Violence	681	13	54	352
Elderly	256	19	12	135
HIV/AIDS	17	0	1	10
Chronically Homeless	1,078	0	42	588
Persons with Disabilities:				
Severely Mentally Ill	1,416	31	101	788

Persons with Disabilities:				
Chronic Substance Abuse	191	2	11	111
Other Disability	2,604	47	186	1,454
Total (Unduplicated if possible)	6,397	119	433	3,491

Table 23 – Special Population Served

CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed-nights available	307,130
Total Number of bed-nights provided	285,409
Capacity Utilization	92.93%

Table 24 – Shelter Capacity

11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

- 1.) Performance Benchmark: Reduce the length of time program participants spend homeless. For a program to meet this performance benchmark, households served by the program should move into permanent housing in an average of 30 days or less. The average length of time for ESG households from project entry of the homelessness experience to permanent housing placement was 50 Days.
- 2.) Performance Benchmark #2: Permanent housing success rates. For a program to meet this performance benchmark, at least 80 percent of households that exit a rapid rehousing program should exit to permanent housing. The average percentage of ESG Rapid Rehousing households exiting to permanent housing placements upon program exit was 83%.
- 3.) Performance Benchmark #3: Successful Placement in, or Retention of Permanent Housing: For a program to meet this performance benchmark, at least 90 percent of households that exit a prevention program should retain permanent housing at program exit. The average percentage of ESG Prevention households exiting the program with housing retention was 95%.
- 4.) Performance Benchmark #4: The extent to which individuals who exit homelessness into permanent housing destinations return to homelessness: This benchmark measures the returns from PH back into homelessness within 12 months. The average percentage of returns into homelessness for ESG households are: Street Outreach 6%, Emergency Shelter 4%, Rapid Rehousing 2%.

CR-75 – Expenditures

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2019	2020	2021
Expenditures for Rental Assistance	180,848	131,605	261,532
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	10,885	96,197
Expenditures for Housing Relocation & Stabilization Services - Services	102,149	64,747	149,759
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0	0
Subtotal Homelessness Prevention	282,997	207,237	507,488

Table 25 – ESG Expenditures for Homelessness Prevention

11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2019	2020	2021
Expenditures for Rental Assistance	371,524	87,722	944,170
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	8,787	223,961
Expenditures for Housing Relocation & Stabilization Services - Services	175,364	34,338	143,752
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
Subtotal Rapid Re-Housing	546,888	130,847	1,311,883

Table 26 – ESG Expenditures for Rapid Re-Housing

11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2019	2020	2021
Essential Services	0	648,023	774,714
Operations	0	492,202	1,076,853
Renovation	0	130,445	296,647
Major Rehab	0	0	0
Conversion	0	0	0
Subtotal	0	1,270,670	2,148,214

Table 27 – ESG Expenditures for Emergency Shelter

11d. Other Grant Expenditures

	Dollar Amount of Expenditures in Program Year		
	2019	2020	2021
Street Outreach	0	579,624	1,103,954
HMIS	81,007	43,419	62,714
Administration	67,596	58,192	67,597

Table 28 - Other Grant Expenditures

11e. Total ESG Grant Funds

Total ESG Funds Expended	2019	2020	2021
	978,488	2,289,989	5,201,850

Table 29 - Total ESG Funds Expended

11f. Match Source

	2019	2020	2021
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	0	0	0
Local Government	0	0	0
Private Funds	0	0	0
Other	196,433	152,632	219,207
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	196,433	152,632	219,207

Table 30 - Other Funds Expended on Eligible ESG Activities

11g. Total

Total Amount of Funds Expended on ESG Activities	2019	2020	2021
	1,174,921	2,442,621	5,421,057

Table 31 - Total Amount of Funds Expended on ESG Activities